

17th April 2024

Dear Parent/Carer

Important information on the 801 bus service.

Stanley Travel have informed us that this service is not commercially viable for them to operate. The service has no financial support from Co Durham Council, Gateshead Council or Nexus. So, to maintain the service in the short term the fares will increase from 3rd June 2024. This will ensure that the service will continue to the end of the school year.

Fare type	Current price	Price from 3/6/24
Student Single	£2.40	£3.00
Student day return	£3.60	£4.50
Student weekly pass	£15.00	£20.00

We know that any increase will be unwelcome, but the alternative of losing the service mid-way through a school year would be far worse. Currently Stanley Travel do not think that they will be able to continue with this service from September 2024 and we are attempting to find an alternative provider on your behalf.

School transport is something that we are always keen to engage with, although it is not part of our remit or responsibility. Local authorities and Nexus are the key organisations, but because this service runs across the border between Co Durham and Gateshead there is a reluctance to take responsibility. We will continue to work with all interested parties and we will communicate information to you as soon as we have any news.

You may have questions, but currently we do not have any information beyond that which we have shared here. Of course, you are welcome to contact your local authority and Nexus directly.

Kind regards



Mr Haigh
Director of Finance & Operations