

Uniform Information

1. ORDER NEW STARTER SCHOOL UNIFORMS NOW AT www.michaelsehgal.co.uk

Demand for sizes can be unpredictable from year to year, our best advice is to order new starter uniforms early, so that your child feels comfortable and well-prepared for starting their new school. Do not wait till August, when spot shortages can take several weeks to replenish. Orders will be processed on a first come, first served basis and we guarantee that orders placed by the **31st July deadline**, will be fulfilled in time for the new term.

2. BOOK A UNIFORM FITTING APPOINTMENT WITH US IN STORE

If you are unsure about sizes, you can book a one-to-one uniform fitting appointment online at michaelsehgal.co.uk. Or scan the QR code below using your phone camera. You will be able to get all the uniform you need, together with our expert help and advice.



Store opening times and availability varies, so before making a special journey, please book a fitting appointment online with us, to ensure that our team are able to accommodate you. Free customer parking is also available on site for customers with fitting appointments.

We are just off the A1. - Turn off at the Kingston Park Junction and take signs for the Airport Industrial Estate. (Also easily accessible by bus or metro, 250 meters from Kingston Park metro station, just next to the Tesco Superstore).

(NB: Book early for peace of mind, as demand for these appointments is extremely high!!)

3. GET FREE DELIVERY ON ONLINE ORDERS PLACED BY 31ST MAY

Free delivery is available on orders above £40, so order now (before the 31st of May) and get free tracked delivery to your home or workplace. We also offer a free monthly delivery to school at the end of each month, for any one off purchases, during term time.

4. We understand that sizes can change unexpectedly over the summer, so provided all labels remain attached to the uniform, we are happy to accept anything back and there is no time limit. You can simply use the automated returns label on our website to send anything back, or return any goods to us in store, and we will happily refund you.

5. OUR CUSTOMER SUPPORT TEAM IS HERE TO HELP!

At every stage, you will receive notifications from us to advise you of the status of your order. You can also call us on 0191 230 2320 or email sales@michaelsehgal.co.uk for help placing your order.

Please see also our Sizing Guides online michaelsehgal.co.uk/help/sizing-guides/ or for more online buying advice go to michaelsehgal.co.uk/help/buying-advice/



Place your phone camera over the QR code and just tap inside the yellow box, to go to our website