

Job of the Week

#8

HOTEL PORTER

A hotel porter works to ensure guests receive the best experience possible whilst staying in a hotel. They may greet guests and help to carry luggage to their room. Hotel porters may also help to park a guest's cars, make dinner reservations and suggest things to do whilst staying in the hotel. They also often need to respond to safety and security issues.

skills

- Excellent communication skills
- Customer Service Skills
- Good interpersonal (people skills)
- Work in a Team and independently
- Good physical fitness / strength
- Smart appearance
- Polite, friendly & helpful
- Ability to follow instructions
- Active Listening skills
- I.T. Skills

Key Info



Salary

Starting Salary: £14,000
Experienced porters average
£19,000



Routes

GCSEs as a minimum
FE Courses in Hospitality or
Travel Tourism
Apprenticeship



Working Hours

Shift work essential, often with
Split shifts (i.e. early start and
late finish with a break in the
middle)



Qualifications

Min of GCSE (9-4) in English
& Maths
(it will vary between hotels)



Labour Market

Jobs UK: 777,077
Jobs Gateshead: 2,830
UK Growth: +4% (2027-27)
NE Growth: -1.2% (2017-27)



Related Careers

Caretaker
Hotel Manager

More info: UNIFROG



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