Michael Sehgal & Sons Ltd

28-40 Scotswood Road , Newcastle upon Tyne, NE4 7JB
Tel: + 44 (0)191 230 2320

Thank you for shopping with us at www.michaelsehgal.co.uk

Government advice may vary but to keep our vulnerable colleagues and the diverse communities which we serve safe during the Pandemic, our store will remain closed this year and we will be operating solely online. To assist our customers, returns are now FREE.

Need to return an item?

You can return unworn items at any time for **free**, we just ask that you leave all labels/packaging intact.

Please place a new order if you need other alternate items as we are unable to exchange.

How to return items:

1. Please visit our website at www.michaelsehgal.co.uk
2. Click on the yellow Returns button on our Home page;
3. You will be guided how to print off a returns label to put on the outside of the parcel;
4. Complete the form overleaf and place it inside the parcel, with the return item(s), then seal it, securely;
5. Return the parcel to any Post Office for free, obtaining a receipt of postage;
6. If you can't print, most Post Offices can scan the QR code from your mobile phone and print a label off for you;
7. You can track the progress of your return and see when we receive it, using the tracking reference on your receipt;
8. We will refund items within 7 days of receiving the parcel.

Returns Form

(Must be Completed for prompt processing of your refund)

NAME .

ORDER NUMBER .

CONTACT TELEPHONE NUMBER .

We are only able to refund at this time, please order anything else you need separately.

Items to Return and Price £ :	Qty	Reason

THANK YOU AND STAY SAFE

Return Reason:

1. Multiple sizes ordered
2. Unsuitable
3. Incorrect item ordered
4. Incorrect item sent
5. Faulty (please specify)