

Support for Children and Families

Early Help Offer

Early Help is a pathway to supporting you and your child as they grow up when you or they may need further support or guidance.

Providing early help to our pupils and families at webheath Academy means we can improve outcomes for children, families, and communities, providing support as soon as a problem emerges, at any point in a child's life, from the early years through to teenage years.

Early Help can support children and their families who may be struggling with:

- Routines and family rules
- Families who may not be eating healthy food
- Keeping to a healthy lifestyle
- Children who are caring for a family member
- Children who may not want to go to school for different reasons
- Disability within the family including children being a young carer
- Children in the family have special educational needs (SEND)
- Children who may become involved in anti-social or criminal behaviour
- Children who go missing from home
- Children or parents / carers misusing drugs or alcohol
- Children at risk of being tricked, forced, or made to work in the criminal world
- Children who may need support because they may live in a home and see drug or alcohol abuse or adult mental health problems.
- Children who have parents who argue a lot (and sometimes might hurt each other) whether the parents live together or apart.
- Children at risk of being groomed to join groups which support illegal views
- A privately fostered child (a child from another family living within your family home)

Early help relies upon local groups and people in the community, sometimes we work together to help children, young people, and their families.

Everyone needs help at some time in their lives and therefore an ethos of early help is important for any school.

Our website contains all details

Below are some of the services available to all our families at any time

Local Services



Charity Home-Start North East Worcestershire offers support to families across Redditch and Bromsgrove who are struggling to cope since 1989.

Volunteers provide non-judgemental, practical and emotional support and help build the family's confidence and ability to cope and prevent family breakdown. We also offer a range of support services delivered by qualified, trained professionals.

Contact: info@home-startneworcestershire.org.uk

Tel: 07541344735

<https://home-startneworcestershire.org.uk/>

Family Hub – Holly Trees - Redditch

We provide a variety of services from our Family Hubs, including parenting courses and groups, community activities, health visiting clinics and vitamin collections. For more information on vitamins and how to purchase them please visit our [Healthy Start page](#).

Contact Us

Hub opening times

Monday - Friday 9:00am - 4:30pm

Address

Holly Trees St Stephen's First School, Mabey Avenue, Riverside, Redditch B98 8HW

Telephone

01905 520 032

What's on during the school holidays? (Ready Steady Worcestershire, Youth Groups, clubs and activities –

[Ready Steady Worcester](#) HAF programme

Youth and Community Centre –

RYCE (Redditch Youth and Community Enterprise) is based at the REDI Centre in South Street, Redditch. There is a youth club on Monday and Tuesday evenings and they also run a number of trips and activities.

Contact information

Call 01527 64461

Your ideas

<https://www.yourideas.org.uk/>

CONTACT US

MONDAY - SUNDAY: TIMES VARY

Please contact us directly on:

Tel: 01527 502624

TEXT ONLY service: 07565 283143

Email: office@yourideas.org.uk

Foodbank –

[Redditch Food bank](#)

Number 24

Church Green East,

Redditch

B98 8DE

e: info@redditch.foodbank.org.uk t: [07847 618539](tel:07847618539)

Friends of Isaac's Foodbank

support@teamisaac.co.uk

Redditch Baptist Church

Easemore Road, Redditch, Worcs, B98 8ER | Tel: 01527 66049

Batchley

Community Pantry

What is the Pantry? A Pantry is "get more for less" it is to help and encourage families/singles that need a little bit of Support to manage through tough times. We aim to help as many residents that need a little support. What will you find at our Pantry?

You will find a range of fresh, frozen and general foods, this will change based on what we received from our suppliers.

How much does it cost?

It is either £7 or £10 the choice is yours and you will receive about 3 times the value

Monday 11.30-12.30

Tuesday's 11.00-12.00 Pensioners day

Wednesday 11.30 - 12.30 Friday 11.30-12.30

Please note we do not deliver .Please bring proof of benefits to register with us on your 1st visit, bring your own shopping bags,

You can also collect free Greggs Tuesday and Thursday evenings from 6pm - 6.30pm

Contact us on: 01527 457291/07979314083

Email: batchleysgrouprc@gmail.com

Early Help Family Support District Team –

The Redditch Team telephone on [01905 846783](tel:01905846783)

Library –

Redditch Library

15 Market Place

Redditch

B98 8AR

Early Help Family Support Service:

The Early Help Family Support Service is delivered by Worcestershire Children First directly to families permanently living in Worcestershire who have children aged 0-18 years old and need help and support specifically from a Family Support Worker. For more information, please visit: [Worcestershire Children First Early Help Family Support Service | Worcestershire County Council](#)

Health (including mental health, emotional wellbeing, and sexual health)

The **Starting Well Partnership** offer a range of health services which support both children and families experiencing a range of health issues.

[Worcestershire Health Visiting Service | Starting Well \(startingwellworcs.nhs.uk\)](#)

If your child is under 5 years old and you need advice on issues such as feeding, behaviour, or toileting you can contact the **Telephone Advisory Service** on **0300 123 9551** (Monday – Friday 9am til 3pm).

A Health Visitor will assist you over the phone with any worries, concerns, or questions you have.

[School Health Nursing | Starting Well \(startingwellworcs.nhs.uk\)](#)

School health nurses offer a range of services such as home visits, health needs assessments, time4u drop-in service, school aged hearing and national child measurement programme to support the needs of children and their families.

Find a dentist <https://www.nhs.uk/service-search/find-a-dentist>

[Text service supporting young people | Latest news, updates and opportunities | Starting Well \(startingwellworcs.nhs.uk\)](#)

Chat health is a free and confidential text service for young people in need of advice or support
TO CONFIDENTIALLY CONTACT YOUR SCHOOL NURSE, TEXT: 07507331750

[Social Prescribing :: Onside Advocacy, Worcestershire \(onside-advocacy.org.uk\)](#)

Social Prescribers support you to take control of your health and look after yourself by making connections with the different types of community support available.

[I am worried about my Child's mental health | Herefordshire and Worcestershire Health and Care NHS Trust \(hacw.nhs.uk\)](#)

[Home - Kooth](#)

Kooth is an online mental wellbeing community which offers free, safe, and anonymous support.

[Reach 4 Wellbeing | Herefordshire and Worcestershire Health and Care NHS Trust \(hacw.nhs.uk\)](#)

The Reach4Wellbeing team promotes positive wellbeing to reduce the stigma of mental health by providing short-term group programmes for children and young people age 5-18 experiencing mild to moderate anxiety and low mood.

[Papyrus UK Suicide Prevention | Prevention of Young Suicide \(papyrus-uk.org\)](#)

Papyrus can offer suicide prevent support providing free and confidential helplines, advice, webchats, and resources.

[Home | Healthy Minds \(whct.nhs.uk\)](#)

[Winston's Wish - giving hope to grieving children \(winstonswish.org\)](#)

Winstons Wish provide support for children and young people following the death of a sibling, parent, or a person important to a child.

Sexual Health [Sexual health | Sexual health | Worcestershire County Council](#)

[Worcestershire Integrated Sexual Health Service \(WISH\) | Herefordshire and Worcestershire Health and Care NHS Trust \(hacw.nhs.uk\)](#)

WISH offer friendly and non-judgemental specialist services to support with information and advice, contraception, pregnancy, STIs and screening.

Under 21 Saturday Service - Clinic telephone lines are open between 10:00am – 12:30pm on Saturdays - **Please call: 01905 681673 for further details.**

Young People have a telephone consultation and are asked questions about their relationships. Callers will be advised what to do next and directed towards a clinic if necessary.

WISH have a dedicated Outreach nursing service. Referral forms can be found at www.knowyourstuff.nhs.uk The Outreach team see young and vulnerable people who couldn't otherwise access sexual health services.

Free STI test kits and contraception: [SH:24 Free Home STI STD Test | Sexual & Reproductive Health \(sh24.org.uk\)](#)

Bullying (including Cyberbullying)

If you are concerned your child or a child, you know is being bullied there are several services and useful links which can help you support your child as a parent.

In the first instance if bullying is happening at school, please speak to a member of staff who will be able to help.

The following links will provide you with more information if you or someone you know is being bullied:

[Anti-Bullying \(worcestershire.gov.uk\)](http://www.worcestershire.gov.uk/anti-bullying)

[Helping Children Deal with Bullying & Cyberbullying | NSPCC](https://www.nspcc.org.uk/keeping-children-safe/keeping-safe-online/helping-children-deal-with-bullying-and-cyberbullying/)

<https://www.kidscape.org.uk/resources-and-publications/>

Online Safety

If you have concerns around the safety of your child or a child you know online, the following links will provide you with information, support, and advice to help understand the risks and keep your child safe online:

- <https://www.thinkuknow.co.uk/parents/>
- [Online safety | Barnardo's \(barnardos.org.uk\)](https://www.barnardos.org.uk/online-safety/)
- <http://educateagainsthate.com/>
- www.internetmatters.org
- <https://www.bbc.com/ownit/the-basics/8-tips-for-staying-safe-online>

Sexting is the sending or receiving of sexually explicit images, videos or conversations online.

[Sexting and sending nudes | NSPCC](https://www.nspcc.org.uk/keeping-children-safe/keeping-safe-online/sexting-and-sending-nudes/)

<https://www.thinkuknow.co.uk/parents/articles/Nude-selfies-a-parents-guide/>

Relationships

The following services and links offer information, advice, and intervention on healthy relationships for your family and children:

[Healthy relationships | NSPCC](https://www.nspcc.org.uk/keeping-children-safe/keeping-safe-online/healthy-relationships/)

Challenges at home: [Harmony at Home | Worcestershire County Council](https://www.worcestershire.gov.uk/relationships/harmony-at-home/)

CRUSH is an awareness raising and support programme to help young people make safe and healthy relationships. [Children and Young People Services | West Mercia Women's Aid \(westmerciawomensaid.org\)](https://www.westmercia.org.uk/children-and-young-people-services/)

[Virtual Family Hub | Worcestershire County Council](https://www.worcestershire.gov.uk/relationships/virtual-family-hub/)

Friendships and relationship in teenagers

Making friends and starting new relationships are a big part of getting older. It's very common to fall out with friends or break up from relationships – which can be very difficult to deal with. You might also be in a relationship that doesn't feel right and need some advice about what to do. The websites below contain lots of information about making friends, peer pressure, healthy and unhealthy relationships, sex and much more. There is also information available for parents around how to talk to your child about friendships, sex and relationships.

[Childline - Friends, relationships and sex \(opens in a new window\)](#)

[DCSFTalktoyourchild.pdf \(www.nhs.uk\)](#)

SEND (Special Educational Needs and/or Disabilities)

(Please include any information / support you offer in your setting.)

If you are looking for information or advice the following links will help you:

[SEND Local Offer | Worcestershire County Council](#) or contact localoffer@worcschildrenfirst.org.uk

SEND Information, Advice, Support Service [SENDIASS Worcestershire and Herefordshire \(hwsendiass.co.uk\)](#)

[Social care support for children with disabilities | Worcestershire County Council](#)



The Online Family Hub has been developed to provide you with a range of different types of resources that are available to you online, on the phone or face to face that you can access directly.

The Family Hub can offer you support and information with the challenge's family life can bring.

[Virtual Family Hub | Worcestershire County Council](#)



Early Help in Worcestershire have created a **booklet** to help families find out about the help and support available in the county for children and young people aged 0-18 years old. The new booklet will help you and families find the most appropriate support.

To download this booklet, please visit: [Early Help in Worcestershire - Support for Families](#)

Worcestershire Young Carers

Worcestershire Young Carers aim to identify, and support children and young people aged 7 to 24 years who have a caring role within the home and help look after a parent, sibling, or grandparent due to illness, disability, physical or mental health difficulties or substance misuse.

[Worcestershire Young Carers/Shropshire Young Carers | YSS](#)

[Young Carers and Young Adult Carers | Worcestershire County Council](#)

Finance, Housing and Employment

If you are facing challenges around employment and income, please contact the local job centre who can with offer support with jobseekers' allowance, incapacity benefit, employment and support allowance and income support:

Local Job Centre Plus,

Worcester Job Centre Plus, Haswell House, Sansome Street, Worcester, WR1 1UZ
Telephone: 0845 6043719

Citizen's Advice Bureau [Worcester Citizens Advice – Worcester Citizens Advice Bureau and WHABAC \(Worcester Housing and Benefits Advice Centre\) \(citizensadviceworcester.org.uk\)](#)

For information on what financial and housing support is available in Worcestershire, please visit: [Parenting, health and wellbeing, housing and relationship support | Worcestershire County Council](#)

Parenting Support

The Starting Well Partnership offer a range of parenting support, information, groups, and courses. For information on the groups available please visit: [Parenting groups | Starting Well \(startingwellworcs.nhs.uk\)](#)

Parenting Talk is an online hub offering information, advice, and a free confidential online chat with a parenting advisor.

[Parent Talk - Support for Parents from Action For Children](#)

Homestart can work with you to provide one to one support in the family home each week. This service provides support tailored to your needs and can help you as parents they learn to cope and build confidence to provide as best you can for your children.

[Home-Start | South Worcestershire \(home-startsw.org.uk\)](#)

Family Information Service

Do you need advice and support around finding childcare? The following link will provide you with guidance: [Childcare | Worcestershire County Council](#)

Substance Misuse

[Swanswell - Cranstoun](#)

Here 4 Youth is support service for children and young people up to the age of 18 who may be struggling with their use of drug and / or alcohol. [Here4YOUth Worcestershire - Cranstoun](#)

Do you have a family member in prison?

Do you have a family member in prison which is having an impact on your child? Support is available to work with both the person in prison and your family.

[NICCO](#)

Families First provides support and guidance in a safe space, to enable the whole family to cope with the demands of having a partner, and parent, in prison: [About Us | YSS](#)

Get Safe

If you are worried your child is at risk of being tricked, forced, or made to work in the criminal world please speak to a member of staff and visit [Get Safe](#) for help and information:

[What is get safe? | Worcestershire County Council](#)

If you are experiencing any of these challenges or issues affecting family life, please contact a member of staff who will be happy to provide you with further advice and support.