

Sacred Heart of Mary Girls' School



Headteacher: Ms V Qurrey M.A.

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Dear Parents/Carers

Thank you to all of you who completed the Parental Survey. It is always so useful for the school to have this information so we know what you think we do well and what needs to be improved.

Anyone who has raised a concern will be offered a follow up phone call or meeting to discuss the issues further.

Please remember, at any time you have an issue, the Form Tutor is the first contact or use the admin@mary.havering.sch.uk and the contact will be forwarded to the most appropriate person to deal with your query. You can also sign up to 'Google Guardian' (a further letter on this will be sent out to parents/carers) and also see all attendance/behaviour/achievement points via the School Gateway App.

The main results of the survey are as follows:

Question 1

How would you rate your child's experience so far at Sacred Heart of Mary Girls' School?
93% stated 'Excellent' or 'Good'.

Question 2

How would you rate the quality of teaching?
94% stated 'Excellent' or 'Good'.

Question 3

If you had a concern, would you feel comfortable approaching the school?
96% of you stated 'Yes'. To the 4% who said 'No', please be reassured that we will deal with any queries you raise – please see methods above.

Question 4

How would you rate behaviour and discipline in the school?
92% stated 'Excellent' or 'Good'.

Question 5

Are you happy with the range of subjects offered to your daughter?

94% of you stated 'Yes'.

Question 6

Do you regularly monitor your child's mobile phone usage and social media accounts?

83% of you said 'Yes'.

Question 7

Would you recommend SHOM to another parent?

Only 3% stated 'No'.

I really do appreciate your taking part in this survey. It has been wonderful reading some of the comments that illustrate why so many of you rate the school so highly. A survey will also be sent to the pupils later this week.

I would urge you that if you are not happy about an issue, please contact the school via the channels outlined. I know that there will be times when we get things wrong or you do not agree with the way an issue has been handled. Please accept my assurance that we always try to do all we do with our pupils at the centre.

With every good wish.

Yours faithfully

A handwritten signature in black ink, appearing to read 'V Qurrey', with a long horizontal flourish underneath.

Ms V Qurrey
Headteacher