



WE ARE WELCOMING.

WE ARE NEWHAM.



HELP WITH HOUSING

welcome.newham@newham.gov.uk
Free phone **0800 916 8757** Mon-Fri 10am-5.30pm



HELP WITH HOUSING

Finding a place to live in Newham

1. Through Homes for Ukraine visa scheme or Ukraine Family visa scheme

Getting to your host family

- In first 48 hours you can have one free journey on train, bus or coach free of charge to your destination anywhere in England, Scotland and Wales
- You need to show your Ukrainian passport and boarding pass or ticket from the past 48 hours

Staying with your host family

- Your host family will have information about how to help you when you arrive

Preventing people from being homeless

- If you think that the home you're in might not work (eg it's very crowded), please email dutytorefer@newham.gov.uk
- If the arrangement is not working immediately and your family is at immediate risk of homelessness, please email TLDutyInboxHPAS@newham.gov.uk with URKAINIAN in the subject line
- Please don't use the TLDutyInboxHPAS@newham.gov.uk email for cases that aren't immediate as it makes it hard to help those most at risk immediate housing.

2. If you have NOT come through Homes for Ukraine visa scheme or Ukraine Family visa scheme

Help with accommodation for people who are not on one of the above visa schemes

- Get legal advice to find out your status and what is available from Ukrainian Advice Project projectu@dlapiper.com or their website which has Ukrainian, Russian and Polish translation <https://advice-ukraine.co.uk>
- If you have children under the age of 18, refer to **MASH**. MASH can provide emergency accommodation and assist with any claim for asylum. Call **020 3373 4600** during office hours (Mon-Thu, 9am-5.15pm or Fri 9am-5pm) **020 8430 2000** at any other time
- If you are pregnant and need immediate help if they are adult(s) with no children but an adult is pregnant, they should be referred to **Accessto**. AdultsSocialCareTeam@newham.gov.uk
- If they are adults with no children (single or couples), or adults with adult children, assistance with accommodation will only be provided if members of the household are either 'clinically or physically vulnerable'. Email **Accessto**. AdultsSocialCareTeam@newham.gov.uk for further assessment under the Care Act

Questions? Welcome Newham Helpline

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No specific immigration status advice or case work

Regular updates and information?

Welcome Newham Champions

welcomenewhamchampions@newham.gov.uk

Whatsapp **07977 156899**