

# We are delighted to be your appointed school uniform supplier! & Sons Buying uniforms can be easy and stress-free if you follow the advice outlined, below:

#### 1. Order all school uniforms now at <u>www.michaelsehgal.co.uk</u>

Our advice is to get in early, do not wait for July or August! Orders will be processed on a first come, first served basis and we encourage all parents/carers to place their orders early to ensure prompt delivery, whilst stocks last. Unpredictable surges in demand for new items, coupled with supply chain shortages this year, means it is likely to take longer to replenish missing sizes. We cannot therefore guarantee orders placed <u>after 31<sup>st</sup> July</u>, will be fulfilled in time for the new term.

## 2. Our store is open by appointment only.

Book your uniform fitting appointment online <u>Here</u> or scan the QR code below, using your phone camera: (Please note access to the store will only be possible with an appointment).



We would like to offer our customers the opportunity to try on and take away all required uniform within a 15 minute time slot. If you are unsure about what sizes to purchase, we recommend that you book an appointment in store whilst there's still availability. Demand for these appointments is high and availability over the summer is already limited, so book now to avoid disappointment.

## 3. Get Free Delivery on online on orders placed by 31<sup>st</sup> May.

Free delivery is available in all of May on orders above £50, so order now and get **free delivery to your home** or workplace. There is also free delivery to school at the end of every month in term time, so if you need top ups for September, you can collect your order from school reception.

### 4. Our customer support team is here to help!

See our new starter <u>Sizing Guides</u> online, or click <u>Here</u> for more online buying advice. You can also call us on 0191 230 2320 or email <u>sales@michaelsehgal.co.uk</u> for help placing your order.

#### 5. Rest assured, we will keep you informed!

At every stage, you will receive notifications from us to advise you of the status of your order. There is no time limit for returns, so if sizes change over the summer, we will happily refund you.