



## Castle School

Academy Road  
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Principal: Mrs S Wild

11 October 2019

Dear Parent/Carer

We are writing to inform you that we will unfortunately no longer be taking payments for Primary lunches using our online system, SIMS Pay.

We have been experiencing some difficulties with the system. The data input is unable to support the running of the system, leading to confusion, and therefore we have decided to stop using SIMS Pay for lunch payments.

Please accept our apologies for any inconvenience caused. Can we ask you to send in cash or cheque with your child as you have done previously.

Thank you for your continued support.

Kind regards  
Your sincerely

*Sara Wild*

Principal – Castle School



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