



South Tyneside Council



WELCOMING PLACES SUMMER 2024

A full directory on Cost of Living Support can be found online at
www.southtyneside.gov.uk/welcomingplaces

Directories can also be found in Council buildings and Community Buildings



Welcoming Places in South Tyneside

South Tyneside Council alongside the voluntary and community sector developed during the winter months a network of 'Warm Spaces' to help residents during the cost of living crisis. These include libraries, community centres, church halls, sports clubs, and other places.

We have renamed these to Welcoming Places, where people can go, free of charge, to spend time during the day or evening to keep warm if they are struggling to heat their homes. Many venues will also offer additional facilities such as hot drinks, free wi-fi, activities and access to information and advice.

This directory includes all the Welcoming Places across South Tyneside.

Register your venue as a Welcoming Place

If you would like to register your organisation or building as a welcoming place please email welcomingplaces@southtyneside.gov.uk with information including name, contact, address and days/times you are able to provide a safe and welcoming space.



Community Welcoming Places

A number of organisations and venues have pledged their support to residents. The below list can help you find the nearest one to you, opening days / times and what facilities are on offer.

Key

-  Subsidised Meals
-  Free Food
-  Craft Activities
-  Board Games
-  Activities for children
-  Fitness classes
-  Technology Support
-  Free Wifi
-  Advice and Support

Action Station South Tyneside



Address: Boldon Lane, South Shields, NE34 0LZ

Drop-in: Monday 11am – 1pm – drop in and welfare advice

Monday 10am – 2pm – IT classes

Monday 12.30 – 1.15pm – Seated Yoga

Wednesday 10am – 12pm – Basic IT classes

Wednesday 12.30pm – 2.30pm – Chat and Craft

Thursday 9.30am – 1pm – IT and Job Club

Friday 10am – 12pm – Silver Surfers IT for 50+

Nearest metro: Tyne Dock

Nearest Bus: Boldon Lane

Age Concern Tyneside South (ACTS)



Address: 29 Beach Road, South Shields, NE33 2QU

Drop-in: Monday: 9am to 4pm, Tuesday, Wednesday and Thursday: 9am to 4pm, Friday: 1 to 4pm, Saturday: 9.30am to 12.30pm

Nearest metro: South Shields

Nearest bus: Fowler Street, South Shields

Apna Ghar (Women only)



Address: 124-126 Ocean Road, South Shields, NE33 2JF

Drop-in: Monday - Thursday, 9.30am to 3pm

Nearest metro: South Shields

Nearest bus: Ocean Road or South Shields Interchange

Barnes Institute

Address: East Street, Whitburn, SR6 7BY

Drop-in: Wednesday: 10am to 2pm

Nearest metro: East Boldon

Nearest bus: Front Street / East Street

Big Local Jarrow



Address: Cambrian Street, Jarrow, NE32 3QN

Drop-in plus activities: Tuesday: 10 to 11.30am, Wednesday: 10 to 11.30am

Nearest metro: Jarrow

Nearest bus: Jarrow Bus Station

Bilton Hall Community Trust



Address: Taunton Avenue, Jarrow, NE32 3RT

Drop-in: Monday social: 1pm to 3pm

- Tuesday coffee morning: 11am to 1pm
- Friday social (bar evening): 6pm to 11pm
- Coffee afternoon: 1pm to 3pm

The cafe will be open Monday to Thursday: 11am to 2pm (a free cup of tea will be available)

Nearest metro: Bede

Nearest bus: Lynton Avenue

Boldon and Cleadon Community Library



Address: Boker Lane, Boldon, Boldon Colliery, NE36 0RY

Drop-in: Monday: 10am to 1pm, Tuesday: 10am to 5pm, Thursday: 10am to 5pm, Friday: 10am to 1pm, First and third Saturday of each month: 10am to 1pm

Nearest metro: East Boldon

Nearest bus: Front Street / Boker Lane East

Boldon Community Centre

Address: New Rd, Boldon Colliery, NE35 9DS

Drop-in: Monday - Friday, 9am – 7pm

Nearest metro: Brockley Whins or East Boldon (not walking distance)

Nearest bus: New Road, Boldon Colliery

Café Westoe



Address: 42 - 44 Dean Road, Westoe, South Shields, NE33 4DZ

Drop-in: Wednesday: 12pm to 2pm

Nearest metro: Chichester

Nearest bus: Dean Road / Sunderland Road

Charles Young Centre



Address: Talbot Road, South Shields, NE34 0QJ

Drop-in: Monday and Wednesday: 9.30am to 2pm, Tuesday, Thursday and Friday: 9.30am to 4pm

Nearest metro: Tyne Dock

Nearest bus: Harton Lane or Stanhope Road

Cleadon Park Library



Address: 10 Prince Edward Road, South Shields, NE34 8PS

Drop in: Monday and Thursday: 9am to 7pm, Tuesday, Wednesday and Friday: 9am to 5pm, Saturday: 9am to 1pm

Nearest bus: King

Clegwell and Hartleyburn Community Hub



Address: Mountbatten Avenue, Hebburn, NE31 2QP

Drop-in: Monday – Thursday 5pm – 10pm. Friday 5pm – 8.45pm.

Nearest metro: Hebburn

Nearest bus: Station Rd, Hebburn

Criterion Pub

Address: Ocean Road, South Shields, NE33 2HZ

Drop-in: Monday to Friday, 10am to 3pm

Nearest metro: South Shields

Nearest bus: Ocean Road or South Shields Interchange

Fisherman's Catch



Address: 220 Ocean Road, South Shields, NE33 2JQ

Drop-in: Live Music - Monday, Wednesday, Thursday and Friday, 1pm to 8pm (Hot drinks for £1 and free soup)

Nearest metro: South Shields

Nearest bus: Ocean Road or South Shields Interchange

Grace Place



Address: 20, Denmark Centre, South Shields, NE33 2LR

Drop-in: Monday, Wednesday and Friday: 11am to 3pm, offer of hot drink and a scone/cake

Nearest metro: South Shields

Nearest bus: South Shields Interchange

Grange Road Baptist Church



Address: Grange Road West, Jarrow, NE32 3JA

Drop-in: Monday: 1pm to 3pm, Friday: 10am to 12 noon, First Sunday of every month : 1pm to 3pm

Nearest metro: Jarrow

Nearest bus: Jarrow Bus Station

Harton and Westoe

Miners Welfare

Address: Low Lane, South Shields, NE34 0NA

Drop-in: Monday - Friday, 10am to 8pm

Nearest metro: Tyne Dock (not walking distance)

Nearest bus: Boldon Lane, South Shields

Hebburn Cemetery



Address: Victoria Road West, Hebburn, NE31 1UR

Drop-in: (From Monday 17 October) Monday to Friday, 10am to 2pm Saturday and Sunday, 8am to 12:30pm

Nearest metro: Hebburn

Nearest bus: Victoria Road West

Hebburn Helps



Address: St John's Precinct, Shopping Centre, Hebburn, NE31 1LQ

Drop-in: Friday: 10am to 1pm

Nearest metro: Hebburn

Nearest bus: Station Road, Hebburn

Hedworthfield CA



Address: Cornhill, Jarrow, NE32 4QD

Drop-in: Monday to Friday, 9am to 7pm,
Saturday, 9am to 4pm, Sunday, 9am to 1pm

Nearest metro: Fellgate

Nearest bus: Durham Drive, Jarrow

Living Waters Church



Address: St. Jude's Terrace, Laygate, South Shields, NE33 5BP

Drop-in: Monday 12.30pm – 2.30pm

Nearest metro: Chichester

Nearest bus: Laygate Place or Laygate

Lucie's Laundry



Address: 430, Dean Road, South Shields, NE33 4AW.

Drop-in: Tuesday, Wednesday and Thursday
– 10am – 4pm.

Nearest metro: Tyne Dock.

Nearest bus: Dean Road/Mashall Wallis Road

Marsden Road Baptist Tabernacle



Address: Marsden Road, South Shields, NE34 6RQ

Nearest metro: N/A

Nearest bus: Marsden Road, South Shields

Marsden Road Community Centre



Address: Marsden Road, South Shields, NE34 6RE

Drop-in: Monday, Tuesday, Thursdays
and Friday: 12noon to 3.30pm

Nearest metro: N/A

Nearest bus: Marsden Road / The Hill

NECA Gardens



Address: Brockley Avenue Allotments
Off Brockley Avenue, South Shields
NE34 0TY (access via lane in-between
houses 112 and 114)

Drop-in: Opening times
Monday – Friday 9.00-4.30

Gardening, Woodwork, Arts/crafts,
volunteering opportunities, community
events

Nearest metro: Simonside

Nearest bus: Green Lane, John Reid Road

Ocean Road Community Centre



Address: Ocean Road, South Shields, NE33 2DW

Drop-in: Every Monday – Friday 9am - 6pm
Affordable meals and snacks available

Nearest metro: South Shields

Nearest bus: Ocean Road or South Shields
Interchange



Perth Green CA



Address: Inverness Road, Jarrow, NE32 4AQ

Drop-in: Monday - Friday 12pm - 8pm.

Saturday 9am - 5pm

and Sunday 10am - 2pm

Nearest metro: Brockley Whins

Nearest bus: Perth Avenue

Primrose Community Centre

Address: Lambton Terrace, Jarrow, NE32 5QY

Drop-in: Monday to Friday, 9am to 8pm,

Saturday, 9am to 5pm

Nearest metro: Jarrow

(not walking distance)

Nearest bus: Primrose Terrace or Valley View, Jarrow

Radio Shields



Address: 59 Westoe Road, South Shields NE33 4LU

Drop-in: Tuesday and Thursday 10am till 2pm. Teas, Coffees, Hot Chocolate, wifi.

Volunteers around for a friendly chat.

Access to feel good music.

Nearest metro: South Shields interchange (10 minute walk) – Chichester Metro (10 Minute Walk)

South Shields Football Club

Address: Alum House Bar, 1st Cloud Arena, Shaftesbury Avenue, South Shields, NE32 3UP

Drop-in: Monday - Friday, 9am to 5pm

Nearest metro: Bede

Nearest bus: N/A

South Shields Museum

Address: Ocean Road, South Shields, NE33 2JA

Drop-in: Monday to Friday: 10am to 5pm

Saturday: 11am to 4pm

St. John's Hebburn



Address: Canning Street, Hebburn, NE31 2UP

Drop-in: Tuesday, 10:30am to 12:30pm (during term time and for those who have pre-school children only)

Nearest metro: N/A

Nearest bus: Canning Street

St John's the Baptist



Address: 25 Nairn Street, Jarrow, NE32 4HX

Drop-in: Thursday, 11am to 1pm.

(Free Refreshments)

Nearest metro: Brockley Whins

Nearest bus: South Leam or Inverness Road

St Jude's Church

Address: Alice Street, Laygate, South Shields, NE33 5PB

Drop-in: Wednesday (pm)

Nearest metro: Chichester

St Luke's Church

Address: Burns Head Road, Hebburn, NE31 2TD

Drop-in: Every third Sat morning (10am-12pm) and every Sun (10.45am to 12pm); every Friday 2-4pm; Mon 7-8pm

Nearest metro: Hebburn South

Nearest bus: Burns Head Road/Queens Crescent

St Margaret's URC

Address: Prince Edward Road, South Shields, NE34 7ND

Drop-in: TBC

Nearest metro: N/A

Nearest bus: Prince Edward Road, South Shields

St Mark & Cuthbert Church

Address: Quarry Lane, South Shields, NE34 7NP

Drop-in: Wednesday (pm)

Nearest metro: N/A

Nearest bus: Quarry Lane or Nook shopping

St. Paul's Church



Address: Church Bank, Jarrow, NE32 3DZ

Drop-in: 11am - 3pm – Monday, Wednesday and Saturday. Free refreshments

Nearest metro: Bede (not walking distance)

Nearest bus: Church bank, Jarrow

St. Peter's Church



Address: 25 York Avenue, Jarrow, NE32 5LP

Drop-in: Tuesday, 11am to 1pm

(Free Refreshments)

Nearest metro: Fellgate (not walking distance)

Nearest bus: York Avenue, Penshaw

St Simon's Church



Address: Wenlock Road, South Shields, NE34 9BP

Drop-in: Wednesday 11am – 1pm.

Free activities in the school holidays. Free refreshments

Nearest Metro: Simonside.

Nearest Bus: Wenlock Road

St Stephen's Church



Address: Mile End Road, South Shields, NE33 3DW

Drop-in: Saturday coffee morning
10am - 11.30am

Nearest metro: South Shields

Nearest bus: South Shields Interchange

The Customs House

Address: Mill Dam, South Shields, NE33 1ES

Drop-in: Wednesday, 2pm to 4pm

West Harton Methodist Church



Address: 39 Boldon Lane, South Shields, NE34 0NE

Drop-in: Tuesday, 10:30am and 2pm

Nearest metro: Tyne Dock

Nearest bus: Boldon Lane, South Shields

WHiST



Address: 33 Mile End Road, South Shields, NE33 1TA

Drop-in and activities (Women only):

Activities -Monday - Friday 10am - 4.30pm

Nearest metro: South Shields

Nearest bus: South Shields Interchange, Ocean Road



Whitburn Community Library



Address: Mill Lane, Whitburn, SR6 7EN

Opening times: Monday, Tuesday, Wednesday and Thursday: 9.30am to 12.30pm and 1.30pm to 4.30pm.

Nearest bus: Mill Lane



South Tyneside Libraries

South Tyneside Council has several libraries across the Borough. Our libraries are offering welcoming spaces for anyone needing a place to spend some time, connect with others, or to work or study.

Our Libraries offer a range of free or low-cost resources, events, activities and learning opportunities, and provides a safe and inclusive community space for everyone, with access to free WiFi.



Cleadon Park

10 Prince Edward Road, South Shields, NE34 8PS

Drop-in: Monday and Thursday: 9am to 7pm, Tuesday, Wednesday and Friday: 9am to 5pm, Saturday: 9am to 1pm

Nearest bus: King George Road or The Nook, South Shields

- Adult colouring in and scrabble group - Wednesday, 1.30pm to 3.15pm
- Peek-a-Book (3 to 4 year olds) - Thursday, 10am to 10.45am (term time only)
- Reading Group - The first Thursday of the month, 6pm to 7pm
- Jiggle and Wiggle (2 to 3 year olds) – Friday, 10am to 10:45am
- Baby Bounce (from birth to toddler) - Monday, 10.30am- 11am
- Knit and Natter – Wednesday, 10.30am-12.30pm

Hebburn Central

Glen Street, Hebburn, NE31 1AB

Nearest metro: Hebburn

Nearest bus: Station Road, Hebburn

- Wobblies and Wiggles (1 to 2 year olds) - Monday, 11am to 11:30am
- Baby Bounce (from birth to toddler) – Monday and Friday, 10.30am to 11am, Wednesday, 2 to 2.30pm Pop into Hebburn Central Library to find out more about activities.
- Hebburn Reading Group - First Wednesday of the month, 1:30pm to 2:30pm
- Knit and Natter – Monday, 10.30am- 11am – not sure on this so best remove

Jarrow Focus

Cambrian Street, Jarrow, NE32 3QN

Nearest metro: Jarrow

Nearest bus: Jarrow bus station

- Peek-a-Book (3 to 4 year olds) - Monday, 10.15am to 11am (term time only)
- Baby Bounce (from birth to toddler) - Tuesday, 10.15am to 10.45am
- Wobblies and Wiggles (1 to 2 year olds) - Thursday, 10.15am to 11am
- Jarrow Reading group - Enjoy lively discussions about books and reading. Last Thursday of the month, 1.30pm to 2.30pm

The Word

Market Place, South Shields NE33 1JF

Drop-in: Monday to Thursday: 9am to 7pm, Friday: 9am to 5pm, Saturday and Sunday: 10am to 4pm

- Jiggle and Wiggle (2 to 3 year olds) – Monday (term time only) 2pm to 2.45pm
- Baby Bounce (Babies to toddler) - Tuesday and Friday, 10.30am to 11am
- Bounce and Wobblies (babies up to 1 years old), Thursday 10.30 to 11am
- Wobblies and Wiggles (1 to 2 year olds) – Tuesday (term time only), 2pm to 2.45pm
- Peek a Book (3 to 4 year olds) – Wednesday (term time only) 2pm to 2.45pm
- Creative Age South Tyneside - Join charity Equal Arts for a new dementia-friendly creative group at The Word for ages 55+. Free to attend. Thursday, 1pm to 3pm - remove
- Library Ukuleles - Friday, 2pm to 3.30pm
- The Word Reading Group - First Tuesday of every month, 1.45pm to 2.45pm. Second Saturday of every month, 11am to 12pm
- Chess for All - Every Tuesday and Saturday, 10am to 12noon
- Knit and Natter - Monday, 10.30am to 12noon



South Tyneside Family Hubs

South Tyneside Family Hubs are open for families or parents with young children. They offer a range of activities and support. Please visit our website for more information: www.southtynesidefamilyhubs.co.uk

All Saints Family Hub

Whitehall Street, South Shields, NE33 4SU
Tel: 0191 420 7657

Bede Family Hub

Inverness Road, Jarrow, NE32 4AQ
Tel: 0191 422 0030

Biddick Hall and Whiteleas Family Hub

Galsworthy Road, South Shields, NE34 9JD
Tel: 0191 423 4980

Boldon Family Hub

Reginald Street, Boldon Colliery, NE35 9DG
Tel: 0191 519 5920

Hebburn Family Hub

Campbell Park Road, Hebburn, NE31 1QY
Tel: 0191 428 7650

Horsley Hill Family Hub

Norham Avenue North, South Shields, NE34 7TD
Tel: 0191 456 9404

Jarrow Family Hub

Stanley Street, Jarrow, NE32 3BD
Tel: 0191 483 6630

Marine Park Family Hub

Flagg Court, South Shields, NE33 2LS
Tel: 0191 456 5418

Primrose Family Hub

Lambton Terrace
Jarrow, NE32 5QY
Tel: 0191 4244900

Ridgeway Family Hub

Park Avenue, South Shields, NE34 8AB
Tel: 0191 456 7751

Riverside Family Hub

Garrick Street, South Shields, NE33 4JT
Tel: 0191 423 4971

Whitburn and Marsden Family Hub

Cleadon Lane, Whitburn, SR6 7NS
Tel: 0191 529 4819

