Feckenham CE Primary School



'With God we grow to live life in all its fullness'
Wisdom Hope Dignity Community

Early Help Offer to our Families

'Don't withhold good from someone who deserves it, when it is in your power to do so.'

Proverbs 3:27

Without exception, we all need help and support from others at various junctions in our lives and this can be especially true when raising our children. We are here to provide such support as well as give guidance to further professional help if necessary.

At Feckenham our 'open door policy' is a genuine offer and therefore please do not forget we are here- in person at the start and end of the school day or at the end of an email or telephone call. No-one is ever too busy to listen.

The wellbeing of our children and families are our top priority, therefore see below for the ways we have helped out before, however there will always be new ways to help too depending on the difficulties people are facing.

Ways we can help

- Sounds simple, but a coffee and chat with the Headteacher or class teacher to discuss what issues are causing worries or upset. This may ease your worry and means we can address things in school if this is what is causing a problem or direct you to other services if appropriate.
- Help with contacting the School Nurse if a medical issue is the concern; arrange a meeting at school or elsewhere and support in your conversation if appropriate.
- Regular Wellbeing Cafés in school time- this is led by a parent ambassador, but staff will be made available if you would like support in attending these. This has been set up for all parents and carers who might value a quiet and unrushed place to talk through any difficulties or simply a time to meet with other parents and enjoy getting to know more people.
- Assistance with the cost of non-compulsory school trips
- Assistance in directing families to further financial support e.g. pupil premium eligibility (this entitles you to free school

- meals plus other considerations within school for support with school club costs amongst other things)
- Earlier opening of classrooms to pupils who are finding coming into school tricky.
- Supporting pupils through nominated staff members throughout the day to assist with issues.
- Offer extra-curricular clubs or the use of Funzone (Wrap around care) for, a period of time, to assist with temporary difficulties.
- Support from our Mental Health First Aider and/or SENDCO through emergency meeting (not scheduled but necessary) or scheduled.
- Regular catch-up meetings or conversations over the telephone to monitor how any implementation recommendations are going and if further support from other professional bodies may be useful.

The above is not an exhaustive list as needs are so individual.

We are here to help and earlier the better, therefore do not hesitate to contact any staff member you feel comfortable talking to around any worries or difficulties.