- Parents and teachers have the choice to have the camera on or off. Clothing, conduct and language should be the same as for a parents' evening in school. Students may join the video call with their parents.
- Please try to log in on time as appointments are not flexible and will start and end at the stated times. The parent name given to log in must match the one used when the appointments were first booked.
- The system is accessed through most regular web browsers (Safari, Chrome, Firefox etc). No special app is required.
- Teachers will do their best to re-establish a connection if it is lost. Parents could also try logging out and in again.
- If the video call is unsuccessful, the teacher will follow up with a short email.
- Meetings should not be recorded.

Step 1

A little while before your first

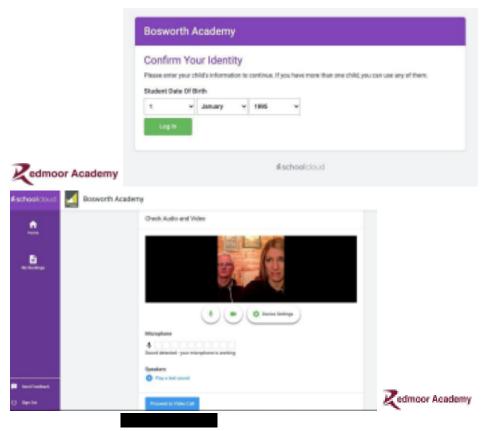
appointment, click on the link in the email that was sent to confirm your appointment times.

(Alternatively this link can also be found on our school website by following the link from the main screen.)

Step 2

You will be asked for some information to confirm your identity. Here it is student's date of birth. At Redmoor we request your name too as an additional security measure.





Step 3

If you have enabled the camera you will see yourself on screen.

At this point you can test your audio then press 'Proceed to Video Call'.

You will held in a virtual waiting room until it is time for your first appointment.

each appointment, press 'Start' appointment' and after a short

delay the teacher should appear on screen or talk to you via the audio.

At the top you will see who you are talking to now and who will be up next.

Step 5

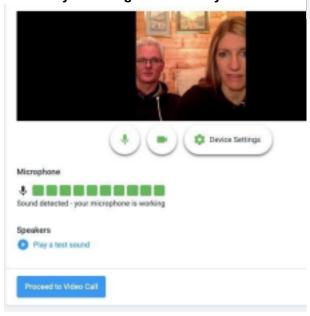
A clock in the top right corner shows how long you have left for each conversation. There will be an amber warning when time is running out.

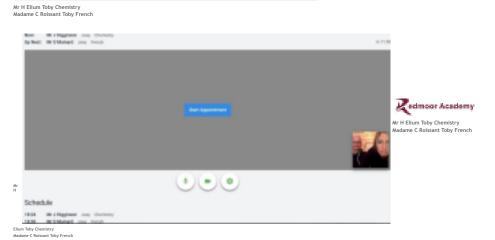
Step 4

When it is the right time for

You will see a notification on screen when you have finished your last appointment of the evening.

A feedback form will be sent to you. We welcome your thoughts on this system.







Bosworth Academy

