

### How were my / my child's grades arrived at this year?

Grades this summer were based on Teacher Assessed Grades (TAGs). TAGs were submitted to the exam boards by us as a holistic assessment of students' performance in a subject, following a rigorous process of assessment, moderation and quality assurance.

These grades were then approved by the relevant exam board, following external quality assurance checks.

In some cases, the TAGs we submitted may have been reviewed by the exam board, who may have asked us to submit an alternative grade. However, any changes to the grades we submitted were done by professional teachers or reviewers; this year no grades have been changed as a result of an algorithm.

### What do I do if I'm not happy with my / my child's grade?

All students have the opportunity to appeal their grade if they meet the eligibility criteria (see below). It is important to note that an appeal may result in a grade being lowered, staying the same, or going up. So if a student puts in an appeal and their grade is lowered, they will receive the lower mark. It is important to note that the grades given this year are based on the best valid evidence of student work available, so it is likely to be very rare for grades to be adjusted upwards through appeal.

There is also the option to resit GCSEs in the autumn, which may be preferable to some students. The design, content and assessment of these papers will be the same as in a normal year.

### What are the grounds for appeal?

There are several grounds for appeal, as dictated by the Joint Council for Qualifications (JCQ). They are:

- You think we have made an **administrative error**: an example of this would be putting the wrong information into a spreadsheet.
- You think we have made a procedural error: this means we haven't properly followed our own process, as approved by the exam board.
- You think the **selection of evidence was unreasonable**: you think the evidence used to grade you was not reasonable.
- You think the academic judgement on the grade you were given was unreasonable.

### What does 'unreasonable' mean?

'Unreasonable' is a technical term in this context and means that no educational professional acting reasonably could have selected the same evidence or come up with the same grade.

This means that just because other forms of evidence may have been equally valid to use, the selection of evidence is not unreasonable. Because of the flexibility of the approach this year, every school and college will have used different forms of evidence.

It also means that the independent reviewers will **not** remark or grade students' evidence. Instead, they will look to see whether any teacher acting reasonably could have arrived at the same grade.

# What will be the outcome of an appeal?

At either stage of the appeals process (see 'What are the two stages of an appeal?' below), a student's grade may go up, stay the stay, or go down. When placing an appeal the student will have to sign a declaration saying that they accept the fact their grade may go down and they may get a lower grade than their original TAG.

### What's a priority appeal?

Priority appeals will be handled more quickly than other appeals and are only open to **A level students starting university this autumn.** 

### What should I do before appealing?

Students must read the JCQ Student and Parent guide before appealing, which will be available on the JCQ website by results day. There is also a link to this document on our own school website alongside details about the process and evidence used at Redmoor Academy.

We may not be able to offer as much advice on the likely success of an appeal this summer as we would in normal years, as we have already moderated and quality assured all the grades ourselves.

#### What are the two stages of an appeal?

All appeals, on any of the grounds above, must first go through a **centre review**. If you think this is necessary (because you do not think your grade is correct) please speak to Ms Sinclair or Mrs Groocock who will give you a Centre Review form to complete. At this stage, we will check for any administrative errors, and check that our policies and procedures were followed correctly. Our policy has already been approved by the exam boards, so we are only ensuring that we followed this properly.

The outcome of the centre review will be communicated to students by the school.

At the centre review stage, if we find that a grade should go up or down, we will ask the exam board to change it. They will then consider this request.

Following the outcome of a centre review, students may still choose to pursue an **awarding organisation appeal**. They must fill in an official form which we will provide, which we will then send on their behalf to the exam boards. Students and parents cannot send appeals directly to the exam board themselves – it must come from us at Redmoor.

The outcome of the awarding organisation appeal will be communicated to students when made.

# How do I make an appeal?

Following results days, students should fill in the first section of the JCQ form <a href="here">here</a> and send it to Ms Sinclair either by bringing it to main reception or emailing an electronic copy to <a href="maintenant-memoracademy.org">msinclair@redmooracademy.org</a>

# What are the deadlines for non-priority (GCSE) appeals?

The deadline for submitting a centre review is 3 September; and the deadline for submitting an awarding organisation appeal is 10 September.

Appeals received after these dates may still be considered.

If you have any questions which have not been answered here, please contact Ms Sinclair or Mrs Groocock at school.