



## MILL HILL PRIMARY SCHOOL

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Head Teacher; Mr D Marshall

12/1/15

Dear Parent/Carer,

I am writing to you because we have concerns about a phone/PC app that we think some of our pupils may be using. The app is called OoVoo.

While many of you may be aware of sites/apps like Facebook and Instagram, like us, you may not have heard of OoVoo.

OoVoo is a video chat and messaging app, and is available for iPhone/iPod/iPads and Androids. You can also use OoVoo on a computer (PC or MAC). With OoVoo you can video chat with up to 12 people at a time; you can see four people at once on screen during these video chats.

Although you need to be 13 years old to download the free OoVoo app, any child who can subtract 13 from 2015 will pass through that 'safeguard'.

Our concern is that, once using this app, children can be 'contacted' by people who they do not know, who have seen their profile. If your child accepts this request, they can then see and speak directly to each other. If you are happy for your child to use this app, please look at these simple steps which you can take to safeguard them.

### **How do you manage your child's OoVoo account?**

- Always know your child's password. This will allow you to ensure that they are using OoVoo safely.
- Make sure that the privacy settings are properly set up. Without using the privacy settings, your child can be contacted by anyone at anytime and anyone can see the profile of your child. Set to 'Nobody', so that only people who know their OoVoo ID can contact them.
- Review the history of your child's account. You will be able to see who they are chatting and messaging with.
- If your child receives an unwanted friend request, ignore it AND tick the box to also block this person from contacting them again.

We do work hard in school to make pupils aware of how they can safeguard themselves, but we just felt that we should let you know about this 'new' development.

Yours sincerely,

Dean Marshall



Learn what you love,  
Love what you learn.





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