

Dear Parent/Carer

Parent/Carer App: MCAS (My Child at School)

We are writing to introduce you to MCAS (My Child at School) which is the app-based way to communicate with us and we recommend all parents/carers download the app when your child starts at Longsands. It works with our new data management system and will allow you to receive updates, letters, reports, information on your child/ren achievements and much more.

You will be notified once your child's details have been added to our MIS (Bromcom). You can login in but please visit <https://mychildatschool.com> for further information.

The **MCAS Login** process allows parents to log into the **MCAS** online portal using their **Email Address** and **Password**. Parents can view multiple student's **MCAS** accounts in one place.

- Forgotten **Password**? – Use the **Reset Password** link in the **Parent Login** screen, and follow the instructions in the link [How to reset MCAS password](#).

Note: Parents can have multiple **Email Addresses** registered to their **MCAS** accounts – and all **Email Addresses** will allow them to **Login**.

- From within the web browser type www.mychildatschool.com or access the **MyChildAtSchool** mobile phone app, this will open the **Parent Login** screen.
- The first time a parent logs in – click on the **Sign-Up** link.
- Enter the school **Postcode** - **PE19 1LQ** and **School ID** - **12569**
- Select the **School**.
- Click on the **Sign-Up** button.

Note: Parents should contact the school if they receive this message **Self Sign-up is not enabled for this school**.

- Enter an **Email Address**.
- Tick the **reCAPTCHA** box.
- Click on the **Create Password Email** button.

Note: Parents should contact the school if they receive this message. Your **email address does not exist for the selected school**. Please contact the school to get your email address updated on their system.

If you have any queries, please do email us via enquiries@astrea-longsands.org.



Yours sincerely