Flight FAQs

These dates are not what I was expecting, what can I do?
Your flights have been booked in line with the preferred travel dates submitted by your school as far as possible and are now contracted. We do not have any scope to change travel dates at this point.

What is my luggage allowance?
Please refer to your airline website for guidance for hand baggage. We recommend a maximum of 20kgs for your hold bag regardless of which airline you are travelling with so you can carry this comfortably.

What type of bag should I take?
Please refer to your kit list on your Traveller Gateway

What validity do I need on my passport?
Your passport should have 6 months validity from the date you return to the UK and 2 free pages for stamps. If you need to renew your passport to comply with this, we recommend you start the process now. In the meantime, please ensure your Gateway shows the correct full name, gender and DOB as it will appear on the new passport.

Do I need a visa and when should I apply?
It's too soon to apply just yet so please wait for further guidance from us in a few months time.
If you are flying via the USA or Canada you will require a transit visa which can be applied for now. Please look out for a separate email from us soon with guidance on this.

Can I request a specific seat?
We always ask the airlines to allocate group seating where possible, however teams are sometimes split into smaller blocks. Requests for specific seats (e.g. extra leg room / aisle) cannot be guaranteed and may incur a cost supplement.

Is it possible to change my flight out or back?
Each airline has specific rules around what is and isn't permitted on a group contract. We are happy to explore this for you but please be aware this is likely to incur a fare supplement. Any change requests must be discussed and approved with your school before they are submitted to us.

If you have a question not detailed above, please get in touch with the Travel Support Team on 01425 485390 or operations@campsinternational.co.uk.