



Simonside Primary School

Remote Education / Support - Spring 2021

Parent/Carer Questionnaire Results

	Strongly Agree / Agree	Disagree/ Strongly Disagree	N/A
<i>During the partial closure, school have offered support to my child and family by:</i>	61 responses		
Providing remote education resources on a daily basis	98%	0%	2%
Providing regular feedback / comments on work completed on Seesaw	100%	0%	0%
Offering daily virtual meetings to allow children to see their teachers / friends and ask questions	97%	0%	3%
Ensuring staff are available online between 8.30am and 4.30pm each day	100%	0%	0%
Providing extra support / explanation for children when completing work (where requested)	95%	2%	3%
Continuing to celebrate children's efforts / achievements (whether they are in school or at home)	100%	0%	0%
Responding to any questions or messages (either via phone or via Seesaw)	100%	0%	0%
Providing additional resources to support remote education (exercise books, stationery, iPad loans etc.)	85%	5%	10%
Making extra contact with children / families where needed (either by phone, video call, Seesaw or text)	82%	6%	12%
Continuing to provide advice / links to other professionals (where needed / requested)	82%	5%	13%
Ensuring that Mrs Gibson / Mrs White are available via phone/text during school hours Mon-Fri for additional support for families (where requested)	88%	0%	12%
Helping with technical issues / difficulties	88%	2%	10%
<p><i>During this Remote Education period, the government has instructed schools to set a specific amount of work per day for children, depending on their age. We have followed the government guidance with the amount of work set for children. Please indicate how you and your child have found the amount of work set:</i></p> <p>Too little: 0% About right: 64% Too much: 36%</p>			



92% felt that there were no ways that school could have improved the support offered - some comments included:

- "I think the school is doing great"
- "The support has been fantastic"
- "Happy with the support so far"
- "School has been brilliant"
- "It's been excellent"

The other 8% of responses offered the following suggestions as to how school could have improved the support provided:

- Provide feedback on children's overall performance (if they are below, on track or above expectations)
- Make more phone calls rather than using Seesaw to offer support
- Reduce the amount of work being set / number of subjects being covered so there is less to do and children/parents will be less stressed
- Reduce screen time
- Don't set work/activities that need resources to complete them
- Don't contact parents if children haven't completed work / attended meetings
- Send all activities in one go on the morning instead of splitting work across mornings and afternoons
- Look at children's mental health more than the learning
- Live classes online / group chats throughout the week, not just the morning meetings
- Make the morning meetings optional or don't have them every day - they are fun but take up valuable learning time
- Hold small group 'chats' (moderated by staff) just for children to chat to each other

Additional positive comments about the school:

*"We have found the work and support from teachers excellent. If my child has struggled with any of the work, there has always been a teacher available to give support. He really looks forward to the morning meetings, he finds them fun and loves the games. It really does break up the learning in the week. He has found the work interesting and challenging, which gives him a sense of achievement when he is finished. ***** said "it's really good and thank you for all the support and stuff!" ha ha."*

"The support and encouragement from the school has been fantastic. The teachers are always available to help and give some great feedback when uploading work which really helps my daughter as she loves hearing what the teacher has said. Everyone at Simonside has done a truly outstanding job in this difficult time and they should feel really proud."

"Absolutely fantastic support from every staff member we have at simonside. I've been overwhelmed by the support you have offered all the while putting yourselves at risk. Always there to help when needed and offer support to both my children and me. Couldn't ask for anything more."

"All the help from the teachers is amazing."

"All I can say is Thank you all for the support / work that has been given so far."

"The teachers are all lovely and always happy to help - my son loves his new school."

"I can't thank you enough at Simonside for your efforts and support in helping our children to continue to be able to learn at home during this difficult time."

"Being a key worker I couldn't thank the staff enough for still teaching during this pandemic making sure that my daughter is safe in her school whilst learning."



*"Miss **** is a diamond and has been so so helpful and understanding of what we have been through lately. Could not thank her enough."*

*"Mrs **** has been so helpful throughout. She has also been very understanding and supportive on days we were not able to complete as much work."*

"Support has been very good."

"I must say my kids find it easy. Everything is set out every day with clear explanation of what to do - well done to Simonside Primary School."

"Well done to all the staff who are at work looking after all of the key worker children, you are all doing a fabulous job."

"The school and the staff have made my child feel very safe during this period of lockdown. They have all been very helpful."

*"Everyone is doing a fantastic job. Mrs **** has been brilliant and a great support over these past months."*

"Teachers have done absolutely amazing in such awful circumstances. Well done to all at Simonside School!"

"Fantastic support from all staff members when needed. Couldn't ask or want anymore from the school."

*"Amazing support giving to help myself and **** thank you very much"*

"All the work is set daily with clear explanation - thank you and well done Simonside Primary."

"Thank you for all your hard work to keep the school work interesting and engaging."

"You have all done a fantastic job. Well done and thank you"

"Doing a great job in these uncertain times. Thank you!"

"Great support, thank you very much! 🌞🌟"