

Other Useful Organisations

Brent Parent Carer Forum (BPCF)
brentpcf.org

Email: admin@brentpcf.org
Telephone: 07395 145 167
(Tue -Thur term time)

Contact—for families with disabled children
Contact.org.uk

Freephone Helpline: 0808 808 3555
(Mon-Fri 09:30—17:00)

**First-tier Tribunal
(Special Educational Needs and Disability (SENDIST))**

Email: send@justice.gov.uk
Telephone: 0300 303 5857

Independent Parental Special Education Advice (IPSEA)
www.ipsea.org.uk

0300 222 5899
Bookable appointments via website to access IPSEA Advice Line and Tribunal Helpline

For details of other specialist support organisations please contact Brent SENDIAS Service



Brent SENDIAS Service

Brent Civic Centre
Engineer's Way, Wembley, HA9 0FJ

Telephone: 020 8937 3434
Email: sendias@brent.gov.uk

Brent Special Educational Needs and Disability Information, Advice and Support (SENDIAS) Service

Supporting the families of children and young people aged 0-25 years with special educational needs and disabilities in Brent



www.brent.gov.uk/sendias



What is the service?

Every Local Authority (LA) has to have a service offering impartial and confidential information, advice and support to parents and carers of children and young people with special educational needs and disabilities (SEND).



Brent SENDIAS

Brent SEND Information, Advice and Support Service (SENDIAS) is an impartial, and confidential service.

We support parents and carers of children and young people aged 0-25 years old who have SEND or who are concerned that their child may have learning, health or other issues that may be hindering their educational development.

Our Aims

Our aim is to help parents play an active role in their child's education and enable them to make informed choices about what is best for them.

Our service is free.

We work closely with the LA, schools, health and social service and the voluntary sector whilst ensuring we maintain an impartial service.

Brent SENDIAS Steering Group

Our steering group brings together our key stakeholders to ensure the quality of our service.

The group also offers young people and parents and carers of children with SEND the opportunity to share their views and experiences and hear about the latest policy development at local and national level.

The group meets 3 times per year and membership is open to all parents and carers of children and young people aged 0 to 25-years-old who have SEND.

For further details about how you can become involved please email sendias@brent.gov.uk

What we do:

- Run a confidential telephone helpline **020 8937 3434**
- Listen to any concerns parents may have about their child.
- Provide parents and young people with accurate and neutral information about SEND policies and procedures
- Explain how the Education, Health and Care (EHC) needs assessment process works
- Provide information and advice relating to SEND-related admission and exclusion issues.
- Explain how the right of appeal process works and make parents and young people aware of the LA's disagreement resolution and mediation services and how to access them.
- Offer guidance to parents and young people to help arranging and attending mediation meetings.
- Provide support to parents and young people to liaise with schools and LA services such as Brent SEND 0-25 Team
- Provide details of local support groups and other services, including those provided by the voluntary sector.
- Signpost to additional sources of information and advice that may be available locally and nationally
- Deliver information and advice workshops and host drop-in sessions in local venues.
- Provide access to an allocated SENDIAS officer, where appropriate

Confidentiality

Brent SENDIAS is a confidential and impartial service.

To ensure this we:

- Only take referrals directly from parents and carers and young people (or from professionals with the explicit permission of the parent/carer/young person)
- Will only contact people and other agencies if you know about this and agree to it
- Will only send letters/emails the you have agreed for us to send



How to contact us

Helpline: 020 8937 3434

Monday to Friday 09:00—15:00

A 24-hour answerphone service is available and we aim to respond within 5 working days.

Email: sendias@brent.gov.uk