

## Tell us about your experience of providing support and services to families

SENDirect is a new website where you can promote your services to families who help to care for a young person with an additional need or disability. SENDirect offers a place for families to find information, activities and support that meet the individual needs of their child. Families can use SENDirect to search, review and buy activities from you.

As a provider, you can use SENDirect to reach more families by creating an online profile that tells them about the work that you do and the services that you offer. We make it easier for you talk to families, respond to questions and take bookings from them.

We're looking for providers who work closely with families, to take part in our survey. We want to find out more about the types of services that are available and how easy it is for families to find them. We can then use your responses to measure how good SENDirect is at helping you reach more families and how we can make our service better for you.

We need as many of you as possible to complete the survey, and it should take no more than 15 minutes. The closing date for this survey is 12 December 2014.

## Help to improve access to services by completing this survey

Thank you for your time, if you have any questions about this survey, or want to know more about SENDirect please contact <a href="mailto:info@sendirect.org.uk">info@sendirect.org.uk</a>.

www.sendirect.org.uk