

## HOLY TRINITY CE PRIMARY SCHOOL Strength for today, Bright hope for tomorrow

# **Policy:** Supporting Pupils with Medical Conditions

Previous Review: October 2017

This Review: October 2020

Next Review: October 2023

Frequency of Review: Every 3 years

Responsible Committee: Full Governing Body

#### **HOLY TRINITY, NW3**

#### Strength for today, Bright hope for tomorrow



#### **Supporting Pupils with Medical Conditions Policy**

Holy Trinity wishes to ensure that pupils with medical conditions receive appropriate care and support at school. Section 100 of the Children and Families Act 2014 places a duty on governing bodies to make arrangements for supporting pupils at their school with medical conditions. This policy has been developed in line with the Department for Education's statutory guidance released in April 2014 – "Supporting pupils at school with medical conditions" under a statutory duty form. The statutory duty came into force on 1st September 2014.

Some children with medical conditions may be considered to be disabled under the definition set out in the Equality Act 2010. This policy should be read in conjunction with our Equality Policy.

Some children with medical conditions may also have special educational needs (SEN) and may have a statement, or Education, Health and Care (EHC) plan which brings together health and social care needs, as well as their special educational provision. For children with SEN, this guidance should be read in conjunction with our SEND policy.

#### Aims and Rationale

- to ensure that all children with medical conditions, in terms of both physical and mental health, are properly supported in school so that they can play a full and active role in school life, remain healthy and achieve their academic potential.
- To ensure that parents feel confident that the school will provide effective support for their child's medical condition and that pupils feel safe.
- to work in conjunction with relevant local health services and healthcare professionals, receiving and fully considering the advice they give
- to ensure that staff are properly trained to provide the support that pupils need
- to listen and value the views of parents and pupils.

#### **Policy implementation**

The statutory duty for making arrangements for supporting pupils at school with medical conditions rests with the Governing Body. The Governing Body have conferred the following functions of the implementation of this policy to the staff below, however, the Governing Body remains legally responsible and accountable for fulfilling our statutory duty.

The overall responsibility for the implementation of this policy is given to the Headteacher. She will also be responsible for ensuring that sufficient staff are suitably trained and will ensure cover arrangements in cases of staff absences or staff turnover to ensure that someone is always available and on-site with an appropriate level of training.

The Headteacher, Assistant Headteacher & SENDCO will be responsible for briefing supply teachers, preparing risk assessments for school visits and other school activities outside of the normal timetable and for the monitoring of individual healthcare plans.

The SENDCO will be responsible in conjunction with parents/carers, for drawing up, implementing and keeping under review the individual healthcare plan for each pupil and making sure relevant staff are aware of these plans.

All members of staff are expected to show a commitment and awareness of children's medical conditions and the expectations of this policy. All new members of staff will be inducted into the arrangements and guidelines in this policy upon taking up their post.

## Procedure to be followed when notification is received that a pupil has a medical condition

This covers notification prior to admission, procedures to cover transitional arrangements between schools or alternative providers, and the process to be followed upon reintegration after a period of absence or when pupils' needs change. For children being admitted to Holy Trinity for the first time with good notification given, the arrangements will be in place for the start of the relevant school term. In cases, such as a new diagnosis or a child moving to Holy Trinity mid-term, we will make every effort to ensure that arrangements are put in place within two weeks.

In making the arrangements, we will take into account that many of the medical conditions that require support at school will affect quality of life and may be life-threatening. We also acknowledge that some may be more obvious than others. We will therefore ensure that the focus is on the needs of each individual child and how their medical condition impacts on their school life. We aim to ensure that parents/carers and pupils can have confidence in our ability to provide effective support for medical conditions in school, so the arrangements will show an understanding of how medical conditions impact on the child's ability to learn, as well as increase their confidence and promote self-care.

We will ensure that staff are properly trained and supervised to support pupils' medical conditions and will be clear and unambiguous about the need to support actively pupils with medical conditions to participate in school trips and visits, or in sporting activities, and not prevent them in doing so. We will make arrangements for the inclusion of pupils in such activities with any adjustments as required unless evidence from a clinician such as a GP states that this is not possible. We will make sure that no child

with a medical condition is denied admission or prevented from attending the school because arrangements for supporting their medical condition have not been made. However, in line with our safeguarding duties, we will ensure that all pupils' health is not put at unnecessary risk from, for example infectious disease. We will therefore not accept a child in school at times where it would be detrimental to the health of that child or others.

Holy Trinity does not have to wait for a formal diagnosis before providing support to pupils. In cases where a pupil's medical condition is unclear, or where there is a difference of opinion, judgements will be needed about what support to provide based on available evidence. This would normally involve some form of medical evidence and consultation with parents/carers. Where evidence conflicts, some degree of challenge may be necessary to ensure that the right support can be put in place. These discussions will be led by The SENDCo, and following these discussion an individual healthcare plan will written in conjunction with the parent/carers and be put in place.

#### Individual healthcare plans

Individual healthcare plans will help to ensure that Holy Trinity effectively supports pupils with medical conditions. They will provide clarity about what needs to be done, when and by whom. They will often be essential, such as in cases where conditions fluctuate or where there is a high risk that emergency intervention will be needed. They are likely to be helpful in the majority of other cases too, especially where medical conditions are long-term and complex. However, not all children will require one. The school, healthcare professional and parent/carer should agree, based on evidence, when a healthcare plan would be inappropriate or disproportionate. If consensus cannot be reached the Headteacher is best placed to take a final view.

Individual healthcare plans will be easily accessible to all who need to refer to them, while preserving confidentiality. Plans will capture the key information and actions that are required to support the child effectively. The level of detail within the plan will depend on the complexity of the child's condition and the degree of support needed. This is important because different children with the same health condition may require very different support. Where a child has SEND but does not have a statement or EHC Plan, their special educational needs should be mentioned in their individual healthcare plan.

Individual healthcare plans (and their review) should be drawn up in partnership between the school, parents/carers and a relevant healthcare professional e.g. school, specialist or children's community nurse, who can best advise on the particular needs of the child. Pupils should also be involved whenever appropriate. The aim should be to capture the steps which Holy Trinity should take to help manage their condition and overcome any potential barriers to getting the most from their education. Partners should agree who will take the lead in writing the plan, but responsibility for ensuring it is finalised and implemented rests with the school.

Holy Trinity will ensure that individual healthcare plans are reviewed at least annually or earlier if evidence is presented that the child's needs have changed. They will be developed and reviewed with the child's best interests in mind and ensure that Holy Trinity assesses and manages risks to the child's education, health and social wellbeing, and minimises disruption. Where a child is returning to school following a period of hospital education or alternative provision, we will work with the local authority and education provider to ensure that the individual healthcare plan identifies the support the child will need to reintegrate effectively.

Appendix A provides the template for the individual healthcare plan, and although this format may be varied to suit the specific needs of each pupil, they should all include the following information:

- The medical condition, its triggers, signs, symptoms and treatments;
- The pupil's resulting needs, including medication (dose, side effects and storage) and other
  treatments, time, facilities, equipment, testing, access to food and drink where this is used to
  manage their condition, dietary requirements and environmental issues e.g. crowded corridors,
  travel time between lessons;
- Specific support for the pupil's educational, social and emotional needs for example, how absences will be managed, requirements for extra time to complete exams, use of rest periods or additional support in catching up with lessons, counselling sessions;
- The level of support needed (some children will be able to take responsibility for their own health needs) including in emergencies. If a child is self-managing their medication, this should be clearly stated with appropriate arrangements for monitoring;
- Who will provide this support, their training needs, expectations of their role and confirmation of
  proficiency to provide support for the child's medical condition from a healthcare professional;
  and cover arrangements for when they are unavailable;
- Who in the school needs to be aware of the child's condition and the support required;
- Arrangements for written permission from parents/carer and the Headteacher for medication to be administered by a member of staff, or self-administered by the pupil during school hours;
- Separate arrangements or procedures required for school trips or other school activities outside of the normal school timetable that will ensure the child can participate e.g. risk assessment;
- Where confidentiality issues are raised by the parent/child, the designated individual to be entrusted with information about the child's condition; and
- What to do in an emergency, including whom to contact, and contingency arrangements. Some children may have an emergency healthcare plan prepared by their lead clinician that could be used to inform development of their individual healthcare plan

#### Roles and responsibilities

Please refer to the section on **Policy implementation** above for the functions that have been delegated to different, named members of staff at Holy Trinity.

In addition we can refer to the **Community Nursing Team** for support with drawing up Individual Healthcare Plans, provide or commission specialist medical training, liaison with lead clinicians and advice or support in relation to pupils with medical conditions.

Other healthcare professionals, including GPs and paediatricians should notify the Community Nursing Team when a child has been identified as having a medical condition that will require support at school. Specialist local health teams may be able to provide support, and training to staff, for children with particular conditions (e.g. asthma, diabetes, epilepsy)

**Pupils** with medical conditions will often be best placed to provide information about how their condition affects them. They should be fully involved in discussions about their medical support needs and contribute as much as possible to the development of, and comply with, their individual healthcare plan. Other pupils will often be sensitive to the needs of those with medical conditions, and can, for example, alert staff to the deteriorating condition or emergency need of pupils with medical conditions.

**Parents/carers** should provide the school with sufficient and up-to-date information about their child's medical needs. They may in some cases be the first to notify the school that their child has a medical condition. Parents are key partners and should be involved in the development and review of their child's individual healthcare plan, and may be involved in its drafting. They should carry out any action they have agreed to as part of its implementation, e.g. provide medicines and equipment and ensure they or another nominated adult are contactable at all times.

Local authorities are commissioners of school nurses for maintained schools and academies in Camden. Under Section 10 of the Children Act 2004, they have a duty to promote co-operation between relevant partners such as governing bodies of maintained schools, proprietors of academies, clinical commissioning groups and NHS England, with a view to improving the well-being of children with regard to their physical and mental health, and their education, training and recreation. Where pupils would not receive a suitable education in a mainstream school because of their health needs, The local authority has a duty to make other arrangements. Statutory guidance for local authorities sets out that they should be ready to make arrangements under this duty when it is clear that a child will be away from school for 15 days or more because of health needs (whether consecutive or cumulative across the year) education for children with health needs who cannot attend school

**Providers of health services** should co-operate with schools that are supporting children with medical conditions. They can provide valuable support, information, advice and guidance to schools, and their staff, to support children with medical conditions at school.

**Clinical commissioning groups (CCGs)** commission other healthcare professionals such as specialist nurses. They have a reciprocal duty to co-operate under Section 10 of 7

the Children Act 2004 (as described above for local authorities). The local Health and Well-being Board provides a forum for the local authority and CCGs to consider with other partners, including locally elected representatives, how to strengthen links between education, health and care settings.

The **Ofsted** inspection framework places a clear emphasis on meeting the needs of disabled children and pupils with SEN, and considering the quality of teaching and the progress made by these pupils. Inspectors are already briefed to consider the needs of pupils with chronic or long-term medical conditions alongside these groups and to report on how well their needs are being met. Schools are expected to have a policy dealing with medical needs and to be able to demonstrate that it is being implemented effectively.

#### Staff training and support

- All staff receive first aid training every 3 years.
- All staff receive Epi Pen training every year and also when relevant if there are high numbers of pupils in the school to whom this applies.

#### The following staff have received Paediatric First Aid training:

#### Charlotte Sparks, Dale Rizzo, Taffaswa Balgobin

#### These staff can all administer medicines.

All staff who are required to provide support to pupils for medical conditions will be trained by healthcare professional qualified to do so. The training need will be identified by the healthcare professional during the development or review of the individual healthcare plan. We may choose to arrange training themselves and will ensure that it remains up-to-date.

Training should be sufficient to ensure that staff are competent and have confidence in their ability to support pupils with medical conditions, and to fulfil the requirements set out in the individual healthcare plans. They will need an understanding of the specific medical conditions they are being asked to deal with, their implications and preventative measures.

Staff must not give prescription medicines or undertake healthcare procedures without appropriate training (updated to reflect any individual healthcare plans). A first aid certificate does not constitute appropriate training in supporting children with medical conditions. Healthcare professionals, including the school nurse, can provide confirmation of proficiency of staff in a medical procedure, or in providing medication(see template).

All staff will receive induction training and regular whole school awareness training so that all staff are aware of the school's policy for supporting pupils with medical conditions and their role in implementing the policy. The Headteacher, will seek advice from relevant healthcare professions about training needs, including preventative and emergency measures so that staff can recognise and act quickly when a problem occurs.

The family of a child will often be key in providing relevant information to school staff about how their child's needs can be met, and parents will be asked for their views. They should provide specific advice, but should not be the sole trainer.

#### The child's role in managing their own medical needs

If, after discussion with the parent/carer, it is agreed that the child is competent to manage his/her own medication and procedures, s/he will be encouraged to do so. This will be reflected in the individual healthcare plan.

Wherever possible children will be allowed to carry their own medicines and relevant devices or should be able to access their medication for self-medication quickly and easily; these will be stored out of children's reach in the child's classroom to ensure that the safeguarding of other children is not compromised. Holy Trinity does also recognise that children who take their medicines themselves and/or manage procedures may require an appropriate level of supervision. If it is not appropriate for a child to self-manage, then relevant staff will help to administer medicines and manage procedures for them. If a child refuses to take medicine or carry out a necessary procedure, staff should not force them to do so, but follow the procedure agreed in the individual healthcare plan. Parents will be informed so that alternative options can be considered.

#### Managing medicines on school premises and record keeping

At Holy Trinity the following procedures are to be followed:

- Medicines should only be administered at school when it would be detrimental to a child's health or school attendance not to do so;
- No child under 16 should be given prescription or non-prescription medicines without their parents written consent (see Template B) - except in exceptional circumstances where the medicine has been prescribed to the child without the knowledge of the parents. In such cases, every effort should be made to encourage the child or young person to involve their parents while respecting their right to confidentiality;
- Holy Trinity will only accept prescribed medicines, with written permission from parent/carer that
  are in-date, labelled, provided in the original container as dispense a pharmacist and include
  instructions for administration, dosage and storage. The exception to this is insulin which must
  be in-date, but will generally be available to schools inside an insulin pen or a pump, rather that
  its original container;
- All medicines will be stored safely in the office or in the fridge in the office outside the
  Headteacher's office. Children should know where their medicines are at all times and be able
  to access them immediately. Where clinically possible, medicines should be prescribed in dose
  frequencies which enable them to be taken outside school hours.
- Medicines and devices such as asthma inhalers, and adrenaline pens are kept in the office, in the drawers to the left of the Admin Assistant's desk where children have access to them. They are clearly marked with the child's name.
- During school trips the first- aid trained member of staff will carry all medical devices and medicines required;
- A child who had been prescribed a controlled drug may legally have it in their possession if they
  are competent to do so, but passing it to another child for use is an offence. Monitoring

arrangements may be necessary. Otherwise we will keep all controlled drugs that have been prescribed for a pupil securely stored in a non-portable container and only named staff will have access. Controlled drugs should be easily accessible in an emergency. A record should be kept of any doses used and the amount of the controlled drug held in the school;

#### Children with prescribed epi-pens and inhalers

These children require a medical planning meeting and the completion of a Healthcare Plan (Appendix A). This sets out clearly what the child needs in an emergency. For all children requiring occasional emergency support one set of everything is stored in labelled boxes in the medical room cupboard. A copy of their individual plan is also here. Some children also have a second set stored in a safe but accessible place behind the teacher's desk in the classroom.

- Parents are responsible for ensuring inhalers and epipens are up to date.
- Pictures of children with acute allergies are in all classrooms with a list of triggers. Staff are all informed of the children in this group.
- The school nurse gives advice and training and the plans and medication for all children are reviewed regularly.
- We will always seek additional medical advice if we are in any doubt.

#### **Procedure for administering medicine:**

Look at the container and the form – check

- that the medicine matches the form
- that the child's name is on the medication on a pharmacy label
- that the child is the named child
- that the timing requirements are correct (e.g before or after food)

If the dose is a measured dose and there is no calibrated spoon or container seek advice from the headteacher. DO NOT GUESS.

Give medicine then complete the record and store medicine as stated on the label.

Staff administering medicines should do so in accordance with the prescriber's instructions. No member of staff is required to give medicine if they do not wish to do so but if these guidelines are followed none us should have any anxiety.

If there isevery any doubt about the medication or the labelling is unclear advice must always be sought from the Headteacher in the first instance. In the absence of the Head, the Assistant headteacher or SENDCO should be contacted

Holy Trinity will keep a record (Appendix C) of all medicines administered to individual children, stating what, how and how much was administered, when and by whom. Any side effects of the medication to be administer at school should be noted. Written records are kept of all medicines administered to children. These records offer protection to staff and children and provide evidence that agreed procedures have been followed.

When no longer required, medicines should be returned to the parent/carer to arrange safe disposal. Sharps boxes should always be used for the disposal of needles and other sharps.

#### Other medication

School staff are not permitted to give any non-prescribed medication and may not keep ad-hoc supplies of pain relief or other medication for children on the premises.

#### **Emergency procedures**

The Headteacher will ensure that arrangements are in place for dealing with emergencies for all school activities wherever they take place, including school trips within and outside the UK, as part of the general risk management process.

Where a child has an individual healthcare plan, this should clearly define what constitutes an emergency and explain what to do, including ensuring that all relevant staff are aware of emergency symptoms and procedures. Other pupils in the school should know what to do in general terms, such as informing a teacher immediately if they think help is needed.

If a child needs to be taken to hospital, staff should stay with the child until the parent arrives, or accompany a child taken to hospital by ambulance. Schools need to ensure they understand the local emergency services cover arrangements and that the correct information is provided for navigation systems.

#### Day trips, residential visits, and sporting activities

We will actively support pupils with medical condition to participate in day trips, residential visits and sporting activities by being flexible and making reasonable adjustments unless there is evidence from a clinician such as a GP that this is not possible.

We will always conduct a risk assessment so that planning arrangements take account of any steps needed to ensure that pupils with medical conditions can be included safely.

This will involve consultation with parents\carers and relevant healthcare professions and will be informed by Health and Safety Executive (HSE) guidance on school trips.

#### Other issues for consideration

Where a pupil uses home-to-school transport arranged by the LA and they also have a medical condition which is life-threatening, we will share the pupil's individual healthcare plan with the local authority. The Governing Body is still considering whether to invest in the defibrillators and staff training. Once regulations have changed the Governing Body will consider whether to hold asthma inhalers on site for emergency use.

#### Unacceptable practice

Although staff at Holy Trinity should use their discretion and judge each case on its merit with reference to the child's individual healthcare plan, it is not generally acceptable practice to:

- Prevent children from easily accessing their inhalers and medication and administering their medication when and where necessary;
- Assume that every child with the same condition requires the same treatment;

- Ignore the views of the child or their parents\carers; or ignore medical evidence or opinion (although this may be challenged);
- Send children with medical conditions home frequently or prevent them from staying for normal school activities, including lunch, unless this is specified in their individual healthcare plans;
- If the child becomes ill, send them to the school office or medical room unaccompanied or with someone suitable;
- Penalise children for their attendance record if their absences are related to their medical condition, eg hospital appointments;
- Prevent pupils from drinking, eating or taking toilet breaks whenever they need to in order to manage their medical condition effectively;
- Require parents\carers, or otherwise make them feel obliged, to attend school to administer
  medication or provide medical support to their child, including with toileting issues. No parent
  should have to give up working because the school is failing to support their child's medical
  needs; or
- Prevent children from participating, or creating unnecessary barriers to children participating in any aspect of school life, including school trips, eg by requiring parents to accompany the child.

#### Liability and indemnity

The governing body ensures that appropriate level of insurance is in place and appropriately reflects the level of risk.

Holy Trinity have Employers and Public liability insurance with Zurich Municipal plc. This is managed and annually renewed through the Local Authority.

#### Complaints

Should parents\carers be unhappy with any aspect of their child's care at Holy Trinity, they must discuss their concerns with the school. This will be with the child's class teacher in the first instance, with whom any issues should be addressed. If this does not resolve the problem or allay the concern, the problem should be brought to a member of leadership team, who will, where necessary, bring concerns to the attention of the Headteacher. In the unlikely event of this not resolving the issue, the parent\carer must make a formal complaint using the school's Complaints Procedure.



#### **NHS Foundation Trust**

**Camden Provider Services** 

### **Appendix A: School Healthcare Plan**

Name of school/setting	
Child's name	
Group/class/form	
Date of birth	
Child's address	
Medical diagnosis or condition	
Date	
Review date	
Family Contact Information	
Name	
Relationship to child	
Phone no. Home:	
Mobile:	
Work:	
Name	
Relationship to child	
Phone no. Home:	
Mobile:	
Work:	
Clinic/Hospital Contact	
Name	
Phone no.	
G.P.	
Name	
Phone no.	
Thore no.	

Trust Headquarters, Stephenson House, 75 Hampstead Road, London NW1 2PL Telephone: 020 3214 5700 Fax: 020 3214 5701 <a href="www.cnwl.nhs.uk">www.cnwl.nhs.uk</a>

**Camden Provider Services** 

#### **About my Needs:**

Describe medical needs and give details of child's symptoms, triggers, signs, treatments, facilities, equipment or devices, environmental issues etc
•
Name of medication, dose, method of administration, when to be taken, side effects, contraindications, administered by/self-administered with/without supervision
In an Emergency
Describe what constitutes an emergency, and the action to take if this occurs

Trust Headquarters, Stephenson House, 75 Hampstead Road, London NW1 2PL Telephone: 020 3214 5700 Fax: 020 3214 5701 <a href="www.cnwl.nhs.uk">www.cnwl.nhs.uk</a>

## Appendix B: parental agreement for school to administer medicine

The school will not give your child medicine unless you complete and sign this form, and the school or setting has a policy that the staff can administer medicine.

Date for review to be in Name of school/ Name of child Date of birth Group/class/form Medical condition or ill	·	
Medicine Name/type of medicine (as described on the context) Expiry date. Dosage and method Timing Special precautions/ot Are there any side effects school/setting needs to Self-administration – y Procedures to take in a	her instructions ects that the b know about?	
NB: Medicines must b Contact Details	e in the original contai	ner as dispensed by the pharmacy
Name Daytime telephone no Relationship to child Address		
school/setting staff admir	nistering medicine in acc	edge, accurate at the time of writing and I give consent to ordance with the school/setting policy. I will inform the ny change in dosage or frequency of the medication or if the
Signature(s)	Date	

#### APPENDIX C Record of medicine administered to all children

Name of school		