



HM Revenue  
& Customs

# Child Benefit – Proof of Entitlement



## Nursery, preschool and school applications

Proof of Entitlement to Child Benefit is commonly used by parents and carers when submitting school placement applications. To make things easier for families, this can now be accessed instantly [in the HMRC app](#) and [online](#).

The Proof of Entitlement page can be printed by the customer, if required, and has been designed to be accepted as an official document by Local Authorities, schools and other professional bodies.

Our aim is for HMRC to become a modern, digitally-focused organisation, and as such, we have added Proof of Entitlement information in the app and online to support customers with quick and easy access. There should be no requirement for a customer to call HMRC and request a physical letter for it to be accepted, as it will contain the same information as the digital version.

## Social Housing, Council Tax/Housing Benefit

Parents and carers also often need Proof of Entitlement to Child Benefit for social housing applications, housing benefit, council tax benefit, and other services. Customers who need this information can now get it immediately in the [HMRC app](#) or [online](#), so there's no need for them to call us.

To easily to prove they are the main carer for their children, the Child Benefit Proof of Entitlement letter is the best way for them to do so. Letting them know they can have instant access to this information, and the ability to then print out their Proof of Entitlement letter, is much more convenient for the parent or carer and can speed up their application process.

We'd really appreciate it if you could include a link to the [HMRC app](#) and our [online service](#) somewhere on your application page to support families.

We'd also be grateful if you could share this information with your stakeholders to make them aware of the service.

## How do you download the HMRC app and sign up for an account?

1. Download the free HMRC app from:
  - a. the [App Store](#) for iOS
  - b. the [Google Play Store](#) for Android
2. Follow the instructions on screen to complete your app settings – you'll then be asked to sign into your account
3. You need to know your Government Gateway user ID and password to sign into your account for the first time on the app (you can enable facial recognition to make it quicker next time). If you don't already have an ID and password, this can be created on the same sign-in page.

Once this is all set up, you won't be prompted to sign in with your ID or password again – unless you sign out. You can log in using a pin, fingerprint or with facial recognition - depending on what your device supports.

You can also access this [on gov.uk](#).

## Further guidance and support

Please signpost families to our guidance on accessing their Child Benefit Proof of Entitlement in the [HMRC app](#) and [online](#).

If you don't already, you can also follow our social media channels for the latest information, and share our posts.

- HMRC's X account - <https://twitter.com/hmrcgovuk>
- HMRC's Facebook page - <https://www.facebook.com/HMRC>
- HMRC on LinkedIn - <https://www.linkedin.com/company/hm-revenue-&-customs/>
- HMRC on Instagram - <https://www.instagram.com/hmrcgovuk>

Thank you, and we look forward to working with you to make things easier for parents!

## Supporting materials for you to share with families


### SMS and app notification messaging

#### SMS/app copy

Claim Child Benefit? Get proof of your claim quicky and easily on the HMRC app. Download now: <https://ow.ly/Ctur50UFcsZ>

### Social media messaging

We've attached this social media asset to the email we sent to you so you can use this on your own channels.

Social media copy	Asset
<p>Parents and carers - did you know you can get proof of your Child Benefit claim 🧐 (useful for school applications, housing benefit, council tax and other services) and see your last five payments with no need to call HMRC?</p> <p>Go online or to the HMRC app. 🖱️</p> <p><a href="https://ow.ly/z3cQ50UFctA">https://ow.ly/z3cQ50UFctA</a></p>	 <p>The asset is a square graphic with a white background. At the top, a young child in a yellow shirt and khaki shorts is crawling. Below the child is a large, thick, purple curved line. In the bottom left corner, the text reads 'Claiming Child Benefit? Get proof of your claim online'. In the bottom right corner, there is the HM Revenue &amp; Customs logo and name.</p>