



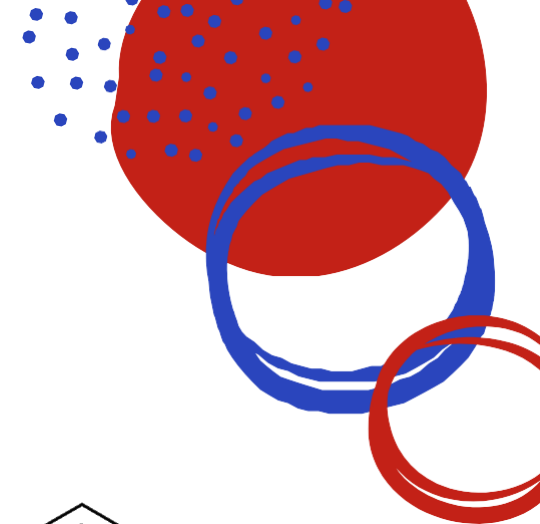
# DISPUTE RESOLUTION

THE PROCESS OF DEVELOPING AN  
INDIVIDUAL DEVELOPMENT PLAN (IDP):


- ◆ MAKES SURE THE VIEWS, WISHES  
AND FEELINGS OF YOU AND YOUR  
CHILD OR YOUNG PERSON ARE  
REPRESENTED
- ◆ HELPS TO OVERCOME CONCERNS  
AND PREVENT DISAGREEMENTS  
FROM ARISING

EARLY RESOLUTION OF ANY  
DISAGREEMENTS IS BEST FOR EVERYONE  
AND CAN HELP TO AVOID STRESS.

IF YOU ARE UNABLE TO AGREE ABOUT  
DECISIONS OR PROVISION IT MAY BE  
HELPFUL TO HAVE INDEPENDENT,  
IMPARTIAL HELP.



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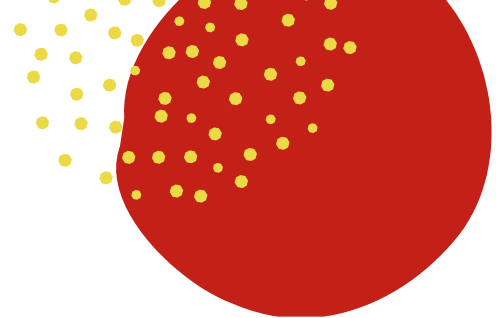




# **SNAP CYMRU**

**Snap Cymru is our Independent Parent Partnership service, free to families and offers impartial, accurate information, advice and support to:**

- ♦ **help bring together all relevant parties;**
- ♦ **support the needs of the child and young person;**
- ♦ **help to achieve early and informal resolution of disagreements through discussion and agreement;**
- ♦ **discuss the full range of options**



**SNAP Cymru is an all-Wales children's charity working with families, young people and professionals in our area on issues regarding additional learning needs and disabilities**

**The information and advice line is available**

**Monday – Friday**

**9.30 am – 4.30 pm.**

**[www.snapcymru.org/help-for-families/](http://www.snapcymru.org/help-for-families/)**

**If your concerns or disagreements are to do with a Health service, the Local Authority and the Designated Clinical Education Lead Officer (DECLLO) appointed by ABUHB will work together with the local authority, to try to find a solution. Or you can contact the Health Board directly**

**Information on Putting Things Right can be found at:**

**<http://www.wales.nhs.uk/ourservices/publicaccountability/puttingthingsright>**

**01495 745656**

