✓✓✓✓✓is your daily email to keep you updated on the government’s response to COVID-19 (coronavirus). Staying at home guidance Yesterday, the Prime Minister addressed the nation on coronavirus (COVID-19) and asked people to stay at home, except for very lim…

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## Updated guidance for parents and carers on the closure of educational settings

The guidance for parents and carers on the closure of educational settings has been updated with additional information on the resources and support available to help parents educate their children at home.

The guidance can be found here:

<https://www.gov.uk/government/publications/closure-of-educational-settings-information-for-parents-and-carers>

The information below has not changed since yesterday.

## Department for Education coronavirus helpline

The Department for Education coronavirus helpline is available to answer questions about COVID-19 relating to education and children’s social care. Staff, parents and young people can contact this helpline as follows:

Phone: 0800 046 8687  
Opening hours:  
8am to 6pm – Monday to Friday  
10am to 4pm – Saturday and Sunday

If you work in a school, please have your unique reference number (URN or UK PRN) available when calling the hotline.

## Handwashing advice

The most important thing individuals can do to protect themselves is to wash their hands more often. Soap and water and regular handwashing for at least 20 seconds is the best way of staying safe. Hand washing with soap employs mechanical action that loosens bacteria and viruses from the skin, rinsing them into the drain. Drying hands afterwards makes the skin less hospitable to the virus. Hand sanitiser can be effective if soap is not available or the situation makes using soap less feasible (i.e. when outside) but using hand sanitiser provides none of the virus-destroying friction that rubbing your hands together and rinsing with water provides.

A video on hand washing can be found at:

<https://www.youtube.com/watch?v=bQCP7waTRWU&feature=youtu.be>

The e-Bug project is led by Public Health England and has a dedicated webpage for learning resources on hand washing and respiratory hygiene.

Resources are currently available for KS1, KS2 and KS3 and can be used in various settings including schools and at home:

<https://e-bug.eu/>

## Collection of guidance for educational settings on GOV.​UK

All of the Department for Education’s coronavirus guidance for educational settings can now be found in one place on GOV.​UK at:

<https://www.gov.uk/government/collections/coronavirus-covid-19-guidance-for-schools-and-other-educational-settings>

Our main guidance for schools, the ‘school closures guidance’, will be regularly kept up to date. Any new advice for schools on specific issues, such as food, exams or safeguarding, will be linked from it:

<https://www.gov.uk/government/publications/covid-19-school-closures>