# Returning to the pool

Guidance for **Operators** 





# Covid-19: Returning to the pool

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# **Guidance for Operators**

# Introduction

This document has been developed in co-operation with industry partners, UK Active, Public Health England and Sport England. It aims to support operators in re-opening swimming facilities following the period of closure, due to Covid-19, and provides guidance on reducing the risk of Covid-19 transmission within the swimming pool environment.

It will highlight the continued requirements for safe social distancing and enhanced hygiene regimes, along with guidance on how this will impact on the operational management of swimming facilities. As different parts of the country move into different Covid tiers, with potentially differing levels of restrictions it will be important for operators to check the situation for their specific venue(s).

Following the Prime Minister's announcement on 23 November it is important to note that swimming pools are able to remain open in all tier areas.

Supporters, parents, and other spectators are only permitted within legal gathering limits, and must adhere to social distancing guidelines at all times whilst attending sporting activities.

This does not apply to carers for people with disabilities, or adults where they are needed to supervise under-18s in a safeguarding role. Parents or other adults who are not required to fulfill a supervisory role are considered to be spectators, and must adhere to the legal gathering limits.

Over 18s taking part in organised club sessions can continue in tiers 1 and 2 (but must abide by the rules for activities those tiers). These sessions are not permitted in tier 3.

There are no additional restrictions in any tier for disabled people.

For people wanting to go to their local pool for a casual swim that isn't an organised club session the following rules apply.

In tier 1 (Medium) areas people must limit the size of their group to six (or larger if they are all from the same household/support bubble). In tier 2 and tier 3 areas people can only go for a swim with their household or support bubble. The venues themselves can continue to allow more than six people / one household in at a time but the groups must remain socially distanced and not mix whilst in the venue.

Other sections will provide guidance for pool users and practical advice relating to the control of Covid-19 in swimming facilities and during various activities. Links to best practice and other industry standard guidance will be provided where appropriate.

As with all environments, there is still a level of risk of Covid-19 transmission in aquatic settings that requires control measures to be implemented, based on your Covid-19 Risk Assessment.

If you have any questions relating to the guidance, please contact guidance@swimming.org.

# **Operator guidance**

## **Covid-19 Officer**

Operator should have a dedicated officer responsible for Covid-19 considerations, making sure that they are up to date with central or local government recommendations. This person should be aware of the rules and guidance set out by the facility.

# Essential guidance and standards

Operators should also ensure they are continuing to comply with The Health & Safety at Work Act 1974 and are operating in accordance with the following guidance and standards:

- The Pool Water Treatment Advisory Group (PWTAG) Code of Practice (pwtag.org).
- The Swimming Pool Water Book (pwtag.org).
- PWTAG Technical notes (pwtag.org).
- BS EN 13451 Swimming pool equipment. BS EN 15288 part 1 and 2 swimming pools for public use, safety requirements for design and operation.
- HSG 179 Health & Safety in Swimming Pools.
- Guidance for Swimming Pool Operators Managing Lifeguards during Covid-19.
- UK Active: Covid-19 A framework for the reopening of gym, leisure centre and wider fitness industry during social distancing.

# Pool water and pool hall management

## **Pool** water

The Pool Water Treatment Advisory Group (PWTAG) is the recognised body for swimming water quality standards in the UK, operators should ensure their pool is operating within the guidance detailed in PWTAG technical notes which can be found at **pwtag.org**.

UK swimming pools are commonly disinfected with chlorine (as a primary disinfectant) with a secondary disinfection method in the form of UV light. SARS-CoV-2 is an enveloped virus that is likely to be more sensitive to chlorination than, for example, non-enveloped enterovirus such as adenovirus (World Health Organisation, 2020). There are no Ct values for SARS-CoV-2, but a reported Ct-value (4-log reduction) for adenovirus is 0.75 mg/L min at pH 7.0 (Thurston-Enriquez et al, 2003).

This enables the pool operator to state with confidence that Covid-19 should not be transmissible through the swimming pool water if the pool is operated in line with this guidance and that of PWTAG.

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Covid-19 Recommended Pool Chemical levels
Free Chlorine – min 1.5mg/l
pH – 7.0
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### Air handling/circulation in pool halls

Most air conditioning systems do not need adjustment, however where systems serve multiple buildings, or operators are unsure, advice should be sought from an appropriate heating, ventilation and air conditioning (HVAC) engineer or adviser.

All heating/cooling, ventilation systems should be checked by a suitably qualified person prior to opening. A separate risk assessment should be carried out to consider points including increasing natural and mechanical ventilation whilst maintaining acceptable internal environment conditions (air velocity, temperature, humidity, Ventilation/ACH) and the short or long term solutions considered and applied.

Although it can be difficult to definitively prove airborne transmission, knowledge of other similar viruses and the emerging evidence showing high rates of infection in poorly ventilated rooms suggests that we should consider this as a potential transmission route and undertake measures to reduce that risk. These small droplets may be breathed in and cause infection.

Until the understanding of the significance of the various transmission routes of SARS-CoV2 develops, operators should ensure the rate of supply of outside air to occupants is a minimum of 20L per person per second as a precautionary measure. A typical 25 metre 6 lane pool will have an air volume in excess of 4,000 m3, a pool hall should undertake a complete air change a minimum of four times per hour, that is an equivalent of 4,444L every second, with a maximum occupancy under Covid-19 of 1 person per 6 m2 in a 25 metre 6 lane pool there would be 56 people, at 100% fresh air that is equivalent to over 80L per person per second.

Anecdotal evidence shows that warmer temperatures and high humidity all play a part in mitigating the risk of airborne transmission. Additionally the increased ratio of air to participants in a swimming pool hall lowers the risk further. This guidance is subject to change as SARS-CoV2 transmission routes become more clearly defined. Until then this takes a risk averse approach to reduce indoor pollution without significant capital expenditure.

# **Outdoor pools**

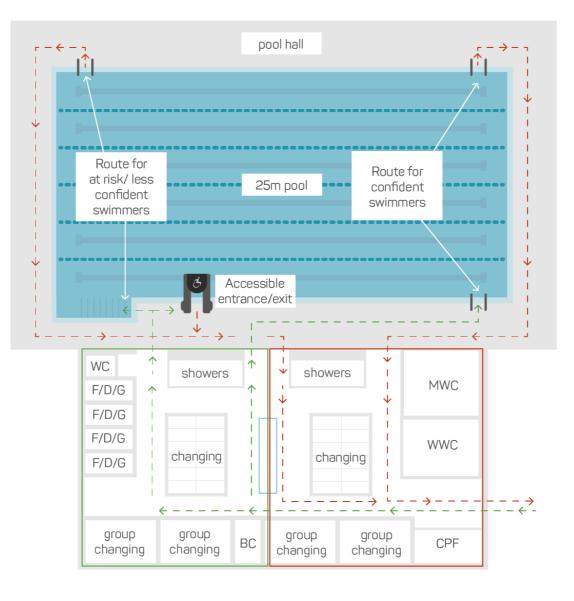
This guidance is applicable to all pools including outdoor facilities, the requirements relating to air handling/circulation will not need to be applied to outdoor facilities. Please ensure you follow PWTAG TN46 for the chemical parameters of outdoor pools.

# **Risk assessment**

Reflecting pool operators' obligation in law to undertake a risk assessment, the following will help you assess the risk and make the appropriate adjustments.

A facility operating their swimming pool, disinfection and pH to the advised parameters as set out on **pwtag.org** will greatly reduce the potential for transmission of Covid-19 in the swimming pool water, therefore we must focus on reducing the potential transmission via inhalation of air droplets within the atmosphere and touch points around the building.

Entry and egress from the pool tank are pinch points where users may congregate and should be considered. Implementing a one-way system of entry and exit is a possible solution to reducing this risk. An accessible entry/exit option should be available at all times for those who require it."



# Risk assessing social distancing in the water

Maintaining social distancing is paramount in order to reduce the risk of transmission of Covid 19 between participants, this is important both whilst in and out of the water.

Government Guidance outline: Staying alert and safe (social distancing) published 11 May 2020. "Individuals should keep their distance from people outside their household, wherever possible. Transmission is affected by both duration and proximity of contact" Therefore in the process of assessing risk, and determining maximum occupancies for swimming activities, operators should consider methods to adjust the following variables:

**Distance:** The greater the distance between participants the lower the level of risk of transmission via air droplets.

**Duration:** The shorter the duration (time) at which participants are within close proximity, the lower the level of risk of transmission via air droplets.

**Activity:** The way in which participants move during the activity will determine how you can control the above two parameters, for example lane swimming is a controlled setting where participants are guided to swim in a set direction.

Consequently, the further the distance away from other participants the lower the risk level of transmission and the less time they are within close proximity of another person, this lowers again the risk of transmission. The combination of both, along with the type of activity, provides a risk factor profile that operators can use to determine what and how specific activities within the pool can be programmed. Therefore whilst static in the water, participants should always follow current government guidance on social distancing, however whilst travelling, duration can be considered as a mitigating factor to risk. For example, during a swimming lesson where the activity is controlled, it will be unavoidable that whilst passing participants will come in to close proximity of each other, however the duration of time would be significantly low, providing reassurance that the risk of transmission of infection would be low enough to be deemed as acceptable.

# Maximum pool capacities

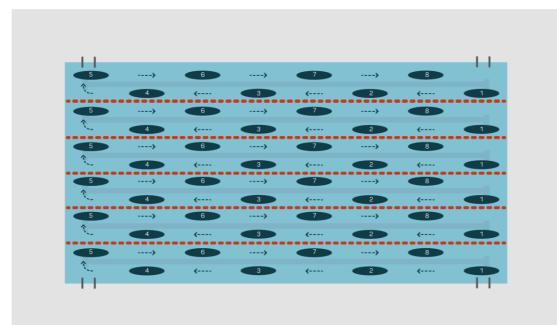
Government guidance, as outlined in 'Providers of grassroots sport and gym/leisure facilities' document, suggests a minimum of 3 sqm of water space per bather. This however must be taken as a starting point to risk assess the specific activity and the space required to safely maintain social distancing for each participant in order to mitigate risk. Taking the above parameters into account; distance, time and activity, each activity is assessed individually to ascertain the specific bather loading, considering the activity's effect on the distance and time at which swimmers can maintain safe social distancing. For example, an activity such as public swimming, where participants are moving freely and more randomly around the designated area in the pool, will require a higher square metre area per participant in order to maintain a safe level of risk. In comparison an activity like aqua aerobics, where movement is controlled and close contact can be easily avoided, a lower square metre area per participant such as a minimum of 6 sqm should be sufficient. Other factors such as depth, demographics of the participants and ability should also be considered.

Activity	Social distance feasibility in normal operating conditions. Likelihood of:			Notes	<b>Risk controls</b> Further information
	Distance between participants and others less than 2 metres	Duration of time at which distancing is less than 2 metres	Inability to control participants direction of travel and movements		on pool layout and other mitigating factors can be found in each activity specific area of the guidance.
Community Swimming – Lane Swimming	Medium	Low	Low	Participants should only come within 2 metres whilst passing therefore duration of time is limited. Directional lane signage and lane etiquette should be displayed to provide a level of control.	Lane management – adjusted activities e.g: 10 per double lane. Recommended minimum – 6 m2 per person.
Community Swimming – Open Public Swim (individuals)	High	High	High	Public swim is an unstructured session therefore controlling direction of travel of swimmers is largely removed.	Reduced bather loads: Recommended minimum – 9 m2 per person.

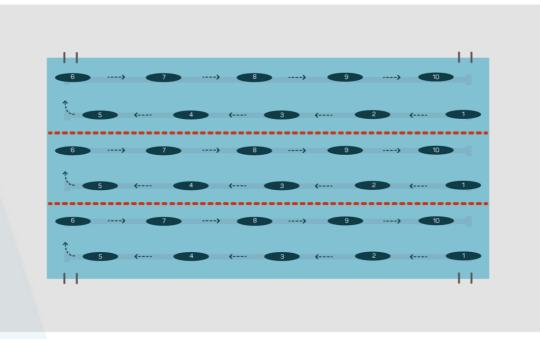
Community Swimming – Open Public Swim (Families)	High	High	High	Public swim is an unstructured session therefore controlling direction of travel of swimmers is largely removed.	Families will not require social distancing. Recommended min – 6 m2 per person
Community Swimming – Instructor led activity	Low	Low	Low	Exercise and movement is all in sync and controlled/directed by the instructor therefore maintaining distance should be achievable.	Limited risk controls, permit a lower water space. Recommended minimum – 6 m2 per person.
Swimming Lessons Adult & Child	Low	Medium	Low	Instructor led determining direction of travel and also adults maintaining responsibility for children. Therefore controlling distance and duration of any close contact.	Parent and baby from the same household can be classed as one due to bather loading relating to social distancing. Recommended minimum – 6 m2 per person.
Swimming Lessons Younger Children	Medium	Medium	Medium	Instructor led determining direction of travel and therefore controlling distance and duration of any close contact. Due to the average age of this group the ability to ensure they are adhering to social distancing will be a higher risk level of control.	Reduced ratios: teaching space management, teaching from poolside. Recommended min – 6 m2 per person
Swimming Lessons Beginners	Medium	Medium	Medium	Instructor led determining direction of travel and therefore controlling distance and duration of any close contact.	Reduced ratios: teaching space management, teaching from poolside. Recommended min – 6 m2 per person.

Swimming Lessons Improving Swimmers	Medium	Medium	Low – medium	Instructor led determining direction of travel and therefore controlling distance and duration of any close contact. The ability level of this group will be higher and therefore swimmers will have a better understanding of travel and movement.	Reduced ratios: teaching space management, teaching from poolside. Recommended min – 6 m2 per person.
Swimming Lessons Mixed Ability Swimmers	Medium	Medium	Low	Instructor led and the ability of this group typically able to swim a minimum of 25 metres determining direction of travel and therefore controlling distance and duration of any close contact.	Reduced ratios: teaching space management, teaching from poolside. Recommended minimum – 6 m2 per person.
Swimming Club "whilst in the water" Incorporate training for individual disciplines such as water polo, diving and artistic swimming	Medium	Medium	Low	Participants should only come within 2 metres whilst passing therefore duration of time is limited, maintaining a set speed should be achievable considering competency of swimmers.	Lane management – adjusted activities e.g: 10 per double lane. Example layouts for set disciplines within clubs guidance. Recommended min – 6 m2 per person.
School Swimming	High	High	High	Participants within a school swimming session may be grouped in bubbled that do not need to be social distanced. However these bubbles must remain socially distanced from other pool users.	Bubbles from school swimming guidance to be applied. Minimum of 3m2 per person. Overall maximum bather load calculations must also be considerate of the overall building capacity alongside the instantaneous capacities of other areas of the building that may be required to gain access to the pool.

### Example pool layout for lane swimming



Lane swimming 25x12.5m pool 8 to a single lane



Lane swimming 25x12.5m pool 10 to a double lane

#### **Family swimming**

Swimming with members of the same household would not require the social distancing measures detailed above, however swimmers must be well informed and aware that they must maintain the social distancing guidance above with any other swimmers not within their household and staff at all times. For carers the same principles would apply.

## Children

Using the guidance set out above in the "risk assessing social distancing in the water" section, any programmed session in the pool for children should attempt to maintain social distancing in line with government advice and risk assess on age and ability. Swimming lessons should be supervised and where possible staff should continue to follow social distancing principles.

#### Moderate risk users

Those that are categorised as moderate risk of developing complications from Covid-19 infection by the government, such as those over 70 and those who are pregnant, may still wish to take part in aquatic activities when pools reopen. Operators should consider how they will control risk to these user groups through their programme.

# **Inclusive practice**

- Those who are high risk or shielding should follow the medical guidance issued to them at all times.
- Members of public who use assistance dogs should be allowed to access facilities. Assistance dogs should not be patted or smoothed by anybody else other than the person they are there to support and their family/pod. There is further guidance available from Assistance Dogs UK animal and plant health agency. If someone does touch the dog, they should wash their hands. Assistance dogs will not have been trained for social distancing and staff should be understanding of this fact.
- If a member of public needs to use a chair to access poolside consider where this can be best placed in the new system for people to enter and exit the facility.
- Consider placement of clocks or resources to aid independence for those with impairments whilst undertaking activity.
- Operators should encourage users that require additional support or use of disabled facilities, including disabled changing and pool pods/hoists, to make contact with the facility in advance of their visit. This will avoid multiple users needing to use the disabled facilities at the same time and allow time for the changing facilities and equipment to be cleaned before they may be needed again.
- Be aware that some people may require additional support to take part in activity. This may be through a personal assistant (or household member) or through staff/ volunteer interactions. Users with Special Educational Needs and/or a disability or health condition that means they require support are not required to maintain social distance from their carer/assistant/household member.
- Talk to the person concerned about how best to support them. Find solutions to enable them to participate, while providing appropriate protection for your workforce. This could include sanitising equipment, use of gloves or face protection.
- For more information and guidance around inclusion, please visit Activity Alliance.

# Customer journey

## **Pre-booking**

Advice to pool users should be at all times to attempt to maintain social distancing i.e. when stopping/standing in the water or whilst on poolside and within the changing rooms. In order to control capacities in these areas operators may choose to run using bookable sessions only, which will be subjected to the new maximum occupancy levels in the pool and the impact changing rooms may have on these numbers. Operators should implement an effective method of controlling and recording the numbers of pool users. There are various ways to do this, such as coloured band systems, locker tokens/keys, access kiosks, prebooked admissions and turnstiles.

#### Information for pool users

Any pool will be safer if users are aware of the potential of Covid-19 transmission, and act responsibly, as far as is reasonably practicable. This can be achieved in a variety of ways, such as notices and signs displayed at reception, in changing areas and on the poolside and information on websites.

### Safety information and signs

Safety signs should be considered as a part of an operator's package of risk control measures. They can be used to warn and remind the users to maintain social distancing. Where provided, pool operators should maintain safety signs, ensure that signs are located in appropriate positions and unobstructed, for example by equipment or plant and explain the signs to their employees and tell them what they should do when they see a safety sign.

#### **Reception areas**

- Hand wipes/sanitisers will be on offer (or directed to where people can clean hands)
- Gloves are not mandatory as the WHO advice is that it is preferable not to wear gloves but to regularly wash your hands.
- Screens protecting reception staff are preferable but are optional.
- Queue management social distancing spacing bars on the floor and if necessary outside the entrance.
- Encourage only one parent/guardian to escort the swimmer if required to all activities.
- Parents encouraged to only turn up for their lesson time.
- Display/provide users with the social distancing guidance.
- Make regular announcements to remind users to follow social distancing advice and clean their hands regularly.

#### Access routes and corridors

Ideally, where practicable, a one-way system should be introduced with sufficient space for those who may use mobility scooters or walking aids etc. and areas of contact/touch points reduced.

### Changing rooms

Swimmers have a personal responsibility as does the operator in this critical part of the swimming journey. The management of occupancy levels and reviewing both the hygiene and cleaning regime are important. The requirements for social distancing need to be considered which will include the consideration of the size, style ('village style', changing rooms, group change etc.) as well as the layout of changing rooms to determine changing room capacities enabling social distancing to be respected by customers and time allocated for cleaning.

To mitigate the effect of this, facilities may want to consider a 'beach style turn up and swim' option to minimise time spent in the changing rooms or allow access straight to poolside.

#### What is 'beach style turn up and swim'?

- Come ready changed (costume under clothing) cubicles or individual changing rooms will be available.
- We encourage swimmers to shower directly before leaving home. Showers will be available at the pool.
- Whilst taking account of safeguarding, operators may wish to consider additional designated changing areas with temporary screening.

#### What will 'beach style turn up and swim' mean?

- Less time spent in changing areas and more time to swim.
- Showers will be available for a post swim shower.

In changing areas operators should:

- provide washing facilities and hand sanitiser
- consider hygiene arrangements to limit surface contamination in cubicles, lockers and toilets
- consider floor stickers/markings indicating social distancing in open plan single sex changing rooms, locker and shower areas
- establish occupancy levels to assist social distancing arrangements
- implement effective cleaning regimes, paying particular attention to touch points.

#### Slides flumes and other features

These activities would need to be risk assessed on an individual basis to ensure the risk of transmission of Covid-19 can be adequately controlled. Considerations for social distancing whilst waiting to ride the slide/flume and cleaning of surfaces must be made.

### Diving boards and starting blocks

As above, the use of diving boards and starting blocks would need to be risk assessed on an individual basis, considering surface contamination.

More detailed guidance for operators on running community swimming and instructor led sessions can be found in the **Swim England Guidance for Community Swimming**.

More detailed guidance for operators on running swimming lessons can be found in the **Swim England Guidance for Swimming Lessons**.

# Acknowledgements

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Aqua Aims Swim School

Swim Buddies Swim School

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# Updates

Version nine to 10

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Introduction updated

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