

17th November 2020

Dear Parent/Carer

We are writing to update you on our progress in recovering payments for the trip to Poland, which could not go ahead due to the coronavirus pandemic.

We have received a small partial refund from the travel company. If you have made a payment via ParentPay a refund has been processed and will be in your wallet section. If you paid via cheque or cash, then a cheque will be posted out to you for the refund.

Our solicitor is still in correspondence with the travel company’s solicitor to find a resolution to the outstanding balance. We understanding this is a very frustrating process and thank you for your continued patience.

Kind regards

Miss R Marsland



Chief Financial Officer

Denton Community College